



Welcome to UK Credit Union

Understanding Your New Membership & Benefits

Important Dates

April 1, 2026

Legal Merger Date upon which
Cove Federal Credit Union
Becomes Part of UK Credit Union

May 21, 2026

New Debit Cards Mailed Out

May 31, 2026

Last Day to Use CFCU Debit Card

June 1, 2026

- Activate and Begin Using
New UK Credit Union Debit Card
- Add Your New Debit Card to
Your Smartphone Wallet
- Properly Destroy Your Old
CFCU Debit Card
- Set Up Your Online Banking
Profile
- Download the UK Credit Union
Mobile App

July 6, 2026

Courtesy Pay Limits Updated to
Reflect UK Credit Union's
Courtesy Pay Program and Policy

Quick Contact

 859.264.4200

 www.ukcreditunion.org

 covemerger@ukcreditunion.org

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To Our NEW MEMBERS

Partnering to Provide Exceptional Rates & Service Statewide

Welcome to the UK Credit Union family.

On behalf of our more than 300 dedicated team members serving Central Kentucky, Northern Kentucky, and soon-to-be Eastern Kentucky, we are truly excited to welcome you to our credit union community.

In the months ahead, I hope you'll come to learn more about who we are as an organization including: our commitment to financial education, our role as a trusted community partner, and the many ways we work to support our members. While the breadth of what we offer can sometimes seem complex, our mission is actually quite simple.

At UK Credit Union, we are focused on helping our members earn more and save more. Our purpose is not only to help our members get ahead, but to stay ahead. In a time marked by economic uncertainty, inflation, and constant change, we strive to be a reliable partner helping you build a strong and stable financial foundation that supports both your financial goals and your life goals.

Over time, you'll discover a wide range of products and services designed with our members in mind, including competitive, market-leading rates. This is one of the key ways we differentiate ourselves from traditional banks. We take pride in offering affordable lending options that help our members purchase vehicles, make home improvements, and even buy homes, opportunities that might otherwise feel out of reach.

Whether you're a Wildcat, a Norse, a Bearcat, or a Musketeer, UK Credit Union is proud to support the communities we serve. We believe that when our communities thrive, families thrive and together, we all succeed.

Appreciatively,



Ryan Ross
UK Credit Union, President & CEO



Frequently Asked QUESTIONS

Q: Is UK Credit Union financially sound and in good standing with the NCUA?

A: Yes. The NCUA reviewed and approved the merger application between UK Credit Union and Cove Federal Credit Union (Cove). UK Credit Union has over \$1.6 billion in assets with 112,000 members throughout 48 states, and has received a 5-Star Rating from Bauer Financial Rating Service, which reviews various financial ratios and scores focused on safety and soundness.

Q: Is UK Credit Union a Federal or Community Charter?

A: University of Kentucky Federal Credit Union is our legal name, and uses the NCUA-approved trade name 'UK Credit Union'. We are federally chartered meaning that membership comes through Select Employer Groups, or Preferred Partners as we commonly refer to them. We have over 120 Preferred Partners currently, with that number growing every month. Employers, neighborhood associations, non-profits, alumni groups, schools, and even Underserved Communities make up the many ways you can become a member here.

Q: What if I have deposits with both Cove and UK Credit Union?

A: UK Credit Union is federally insured by the NCUA, providing members up to \$250,000 of insurance coverage on their balances, based on account structure. Additionally, UK Credit Union pays for additional coverage through Excess Share Insurance, providing UK Credit Union members an additional \$100,000 in coverage on top of what the NCUA offers. If you have combined accounts that have balances more than \$350,000, our knowledgeable staff are more than happy to discuss the various options available to you.

Q: How do I access UK Credit Union's Online Banking?

Cove members will create new usernames and passwords during re-enrollment. The enrollment process will begin on 06.01.2026. If you already have a UK Credit Union membership, you may log in as you normally would and see all of your accounts aggregated. If you already have a UK Credit Union membership, you will receive a



duplicate error message that reads, "Username already exists." You will not need to set up an additional Online Banking Account to access your converted Cove Accounts as they will be merged into existing UK Credit Union Online Banking Accounts, if possible.

- Alerts - Unfortunately, any existing alerts created on the Cove Online Banking platform will need to be created on UK Credit Union's Online Banking or Mobile App. To set up new alerts, log into Online Banking or the Mobile App and navigate to: Menu > Profile & Settings > Alerts.

- Bill Pay - Similar to the alerts, all previous payees set up in Bill Pay will need to be re-established in UK Credit Union's Online Banking or Mobile App. For complete details, please see the Electronic Funds Disclosure on page 21.

- Transfers - Any recurring transfers (internal or external) will need to be reestablished within UK Credit Union's Online Banking or Mobile App.

Q: When will the website change?

A: Beginning June 1, 2026, covefcu.com will be automatically redirected to ukcreditunion.org. Any relevant information that is needed during the conversion process will be transferred over to UK Credit Union's website.

Q: When will I receive a new Debit Card?

A: All former Cove FCU members that have an active debit card will receive a new UK Credit Union debit card via mail to their address on file approximately 10 days prior to June 1, 2026. The mailer will provide instructions on how to activate your new debit card, and maximize the benefits you receive as a UK Credit Union member.

- Your Cove Debit Card will no longer work after 11:59 PM on May 31, 2026.

- **IMPORTANT:** Please destroy your old Cove Debit Card once you have activated your new UK Credit Union Debit Card.

Q: Will I maintain my overdraft coverage?

A: During the transition, your election to opt in or opt out of Courtesy Pay will remain the same, and Courtesy Pay limits will be set to \$525 per occurrence starting June 1. Beginning July 6, the elections will remain the same, but will be based off the Courtesy Pay Program at UK Credit Union where the limits are determined per account by the age of the account, the account deposit history, previous overdraft activity, and whether the account is or is not in good standing. Limits may vary and are subject to change daily based on changes in the account. If you would like to modify your Courtesy Pay election, you may visit or call a UK Credit Union branch. For more information on Courtesy Pay Policy, please review the information in its entirety on page 18.

UK Credit Union also proudly offers Overdraft Protection in which a Checking Account may be linked to a Savings Account in the event that you attempt to make a transaction that exceeds your current balance.

Q: When will I receive a new Credit Card?

A: Due to vendor constraints and contracts tied to Cove's Credit Cards, these cards will be replaced at a later date and will continue to work during this transitional period. More information will be communicated directly to members with existing Credit Cards in the near future.

Q: What about the ATM networks?

A: Beginning on June 1, 2026, Cove Members, now as members of UK Credit Union, will have the access to all ATMs that are a part of the Alliance One, Allpoint, Co-Op, and Pulse networks without incurring any surcharge. UK Credit Union and partner networks feature over 90,000 ATMs across the US that provide the access with no fees. The Moneypass and Fifth Third Bank ATM networks will no longer be accessible fee-free.

Q: Will Shared Branching services still be available?

A: Shared Branching is available at participating Shared Branch credit unions, but Cove will no longer accept transactions from other Shared Branch credit unions. UK Credit Union branches will begin accepting Cove members' deposits and transactions on 06.01.26.

Q: Will I be able to use my checks?

A: Yes, the majority of members will have the ability to continue using existing checks. However, there is a small number of Cove members that will need to have their account numbers changed, and those checks will no longer function. Those members will be contacted directly.

Q: Will I need to sign up for e-Statements?

A: Yes. While enrolling in Online Banking, you will have an opportunity to enroll to receive e-Statements for members who regularly review and/or save their monthly statements.

Q: Will the term and conditions of my Certificate remain the same?

A: Yes. All certificates and IRAs will transfer over at their current rate and term. However, once they have renewed, other terms and conditions may vary based on UK Credit Union product terms.

Q: If I have a loan with Cove, what will change with my loan and payment?

A: The loan rates and payments will not be changing. The simplest way to make a loan payment is from an existing share account at UK Credit Union. You may also set up a recurring transfer from another financial institution using their ACH Payment process. Lastly, if you need to make a payment using another financial institution, ACH or debit/credit card, you may do so through our Paypoint portal. Visit www.ukcreditunion.org, and navigate to 'Pay My Loan'. Please note that there is a \$10 convenience fee associated with Paypoint, and we highly recommend paying your loans directly from an existing UK Credit Union share account, or through a recurring payment at another financial partner.

Contact Us!

Still have questions? We encourage you to connect with us to ensure a smooth transition over to your new UK Credit Union membership. Call: 859.264.4200 or email us at: covemerger@ukcreditunion.org.



Your Alma Mater Doesn't Matter.

Understanding membership at UK Credit Union

Founded in 1937 by six professors from the College of Agriculture at the University of Kentucky, UK Credit Union has a long-standing and strong partnership with the University. We are the Official Credit Union of the University of Kentucky, the Official Credit Union of the UK Alumni Association, and an avid supporter of students pursuing their future at the University. In short, we're big supporters of Big Blue Nation.

But UK Credit Union is so much more! As a federally chartered credit union, membership here can be achieved through one of our over 120 (and growing) Preferred Partners. These are employers, neighborhood associations, alumni associations, or areas of residence. Ultimately, in most cases, your family, friends and neighbors can find a path to become a member at UK Credit Union.

FOR ALL Y'ALL

Discover the many ways you can join and begin enjoying membership that's as rewarding as it is accessible. Because in Kentucky, we look out for our own—and that means **all y'all!**



Our product development strategy focuses on one question:

“What’s best for our members?”

UK Credit Union is committed to developing valuable products that provide our members and communities with best-in-class digital banking technology, easy access to their deposits, and the ability to open new accounts and apply for loans when it's most convenient.

Early Pay Get access to your payroll direct deposit up to two days early.¹

Debit Card Cashback Rewards
Earn **\$0.05** every time you use your UK Credit Union Debit Card.²

Schedule an Appointment & Reserve Time with a Representative

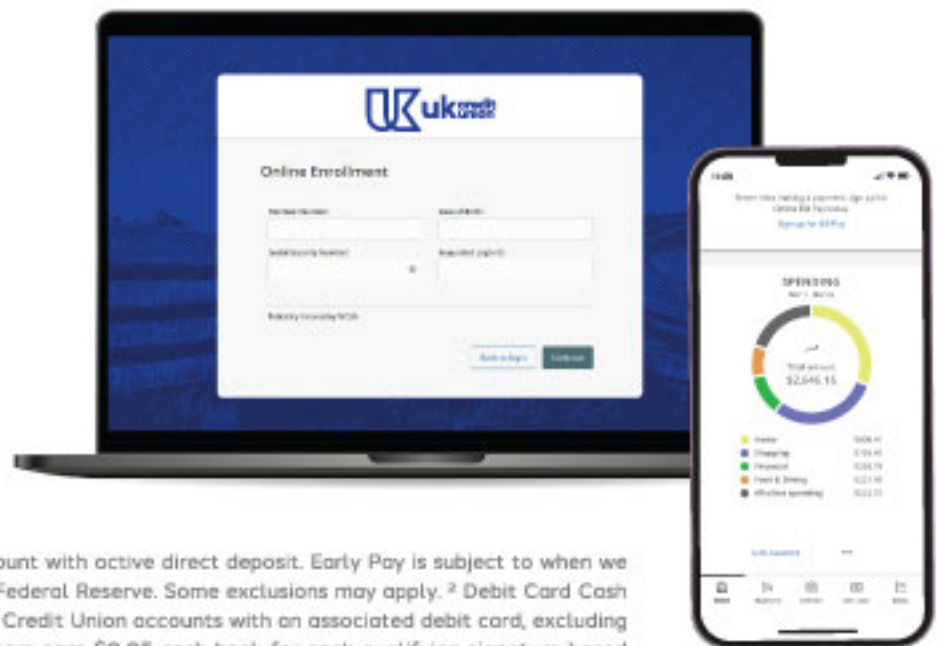
Online Account Opening Checking, High Yield Savings, Money Market, and Certificate

Expanded Financial Services Investment Services³ and Business Banking & Lending

Digital Banking Tools to help you manage your Direct Deposit and Subscriptions



**Enroll in
Online Banking**



¹ Must have UK Credit Union account with active direct deposit. Early Pay is subject to when we receive pay information from the Federal Reserve. Some exclusions may apply. ² Debit Card Cash Back Rewards available on all UK Credit Union accounts with an associated debit card, excluding Student Rewards Accounts. Members earn \$0.05 cash back for each qualifying signature-based debit card transaction once a minimum of 11 transactions are completed within a calendar month, including joint account holder cards. PIN-based transactions, checks, cash withdrawals, and other non-signature transactions do not qualify. Cash back will be credited to the checking account by the fifth day of the following month or the next business day. Transactions that are returned or fully refunded within the same calendar month will reduce the payout by \$0.05 per returned transaction; partial refunds or refunds processed in a later month will not reduce the payout. Please see a representative for additional details. ³ Securities and advisory services are offered through LPL Financial (LPL), a registered investment advisor and broker-dealer (member FINRA/SIPC). Insurance products are offered through LPL or its licensed affiliates. UKFCU and UKCU Investment Services are not registered as a broker-dealer or investment advisor. Registered representatives of LPL offer products and services using UKCU Investment Services, and may also be employees of UKFCU. These products and services are being offered through LPL or its affiliates, which are separate entities from, and not affiliates of, UKFCU or UKCU Investment Services. Securities and insurance offered through LPL or its affiliates are:

Not Insured By NCUA or
Any Other Government Agency

Not Credit Union
Guaranteed

Not Credit Union
Deposits or Obligations

May Lose Value

Checking & Savings PRODUCTS

Our purpose is to help our members not just get ahead, but stay ahead.

Our team intentionally matched your existing Cove FCU Checking Account with one at UK Credit Union that had similar features. If for some reason, you feel that one of our other Checking Accounts might better fit your lifestyle and needs, we will happily convert the account.

All our Checking Accounts come with these core features designed to make managing your finances easy:

- Early Pay
- Debit Card Cash Back Rewards
- Mobile & Online Banking
- Mobile Deposit Capture, Bill Pay, and Budgeting Tools
- Debit Visa® Card
- Courtesy Pay
- Overdraft Protection
- Over 90,000+ Surcharge Free ATMs Nationwide



Checking



Savings



Rates

AS HIGH AS **4.00%** APY* on balances up to \$25,000
HIGH YIELD SAVINGS ACCOUNT



*Annual Percentage Yield. Rates are current as of 1.2.25. Membership eligibility required. \$1,000 minimum balance required to open High Yield Savings Account (HYSA). HYSAs are tiered-rate accounts. The balance ranges for the tiers are: Tier 1 - \$0 to \$25,000 (4.00% APY); Tier 2 - \$25,000.01 to \$50,000 (0.50% APY); Tier 3 - \$50,000.01 to \$100,000 (0.75% APY); Tier 4 - \$100,000.01 to \$250,000 (1.00% APY) and; Tier 5 - \$250,000.01+ (1.50% APY). HYSAs are blended-rate accounts, with only the amounts falling within each tier being eligible for applicable APY. Resulting APY ranges for each tier are: Tier 1 - 4.00%; Tier 2: 2.25% to 3.99%; Tier 3: 1.50% to 2.24%; Tier 4 - 1.20% to 1.49% and; Tier 5: Up to 1.49%. Fees may reduce earnings. Rates may change after an account has been opened. Limit of one HYSA per primary member's Social Security Number. Please see a representative for additional details, other restrictions may apply.

Loan PRODUCTS

Lending a Hand to Our Members and Community

UK Credit Union proudly offers a variety of loan solutions to help our members meet their financial and life goals. Small emergencies to purchasing your 'home sweet home', and everything in between. Your existing loan with Cove FCU will be converted over to UK Credit Union, where there will be no change in your loan rate or payment.

- **Personal Unsecured Loans**
- **Credit Cards**
- **Auto and Recreational Vehicle Loans**
- **Home Equity Loans & Lines of Credit**
- **Home Mortgage Loans**
- **Business Loans & Lines of Credit**



Loans



UKCU INVESTMENT SERVICES

 LPL Financial

We understand that your financial journey is unique. UKCU Investment Services, which are available through LPL Financial (LPL)*, are tailored to meet your specific needs, whether you're saving for a down payment, planning for retirement, or simply aiming for financial freedom. Our experienced advisors will work closely with you to create a personalized investment strategy that aligns with your goals and risk tolerance.

Service Benefits

through LPL* include:

- Advisory investment Accounts
- Employee Benefit Options
- Financial Planning
- Investment Strategy
- Pre- and Post-Retirement Planning
- Estate Planning
- Portfolio Reviews, Analysis, and Assessments
- Long-Term Care Insurance
- 403(b) and 401(k) Guidance and Management
- Corporate Retirement Plans for Small and Medium Businesses

Account Products

through LPL* include:

- Mutual Funds
- Fixed & Variable Annuities
- Life Insurance
- Stocks
- Bonds



ukcreditunion.org/invest



*Securities and advisory services are offered through LPL Financial (LPL), a registered investment advisor and broker-dealer (member FINRA/SIPC). Insurance products are offered through LPL or its licensed affiliates. UKFCU and UKCU Investment Services are registered as a broker-dealer or investment advisor. Registered representatives of LPL offer products and services using UKCU Investment Services, and may also be employees of UKFCU. These products and services are being offered through LPL or its affiliates, which are separate entities from, and not affiliates of, UKFCU or UKCU Investment Services. Securities and insurance offered through LPL or its affiliates are:

Not Insured By NCUA or
Any Other Government Agency

Not Credit Union
Guaranteed

Not Credit Union
Deposits or Obligations

May Lose Value



Membership Agreement, Truth-in-Savings Disclosures, Terms & Conditions

Please read the information regarding your account to understand your rights as a member, and the obligations of the Credit Union.

Values You Can Trust

Do Right. We always do what's right for people - to earn their trust and build relationships that last.

Community First. When we put our neighborhoods first - we all thrive.

Keep Learning. We stay curious, ask questions, and keep learning to improve members lives.

All in. We show up with total commitment, always giving our best to make a difference.

FACTS

What does **The University of Kentucky Federal Credit Union** Do with your personal information?

Why?

Financial companies choose how they share your personal information. Federal law gives members the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Name
- Address
- Date of Birth
- Email Address

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons the **University Of Kentucky Federal Credit Union** chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does the credit union choose to share?	Can you limit this sharing?
For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes—to offer our products and services to you	Yes	Yes
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes—information about your transactions + experiences	No	No
For our affiliates' everyday business purposes—information about your creditworthiness	No	No
For our affiliates to market to you	No	No
For nonaffiliates to market to you	Yes	Yes

To limit our sharing

If you are a new member we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our member we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing by calling 800-234-8528 or emailing contact@ukcreditunion.org.

Questions?

Call 800-234-8528 or email contact@ukcreditunion.org

Who we are	
Who is providing this notice?	The University of Kentucky Federal Credit Union
What we do	
How does the University of Kentucky Federal Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does the University of Kentucky Federal Credit Union collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> ■ start account ■ apply for a loan ■ use your credit or debit card ■ pay your bills ■ make deposits to or withdrawals for the account you have with us <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ■ sharing for affiliates' everyday business purposes—information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>
What happens when I limit sharing for an account I hold jointly with someone else?	All owners will be removed from sharing per membership. The restriction is membership based, any accounts held solely will need their own decision as well as if they want removed all together.
Definitions	
Affiliates	<p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> ■ None
Non-affiliates	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> ■ TruStage ■ Liberty Mutual ■ Velera ■ Velocity
Joint marketing	<p>A formal agreement between non-affiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ■ Investment ■ Insurance Companies ■ Other financial service providers

13 | Fees

Fee Description	Fee Charged
Credit Union Membership Share	\$5.00 par value to open and must maintain in account
Business Membership Share	\$5.00 par value to open and must maintain in account
BlueVantage Checking Account*	\$7.00 per month
Transactional Fees	
Courtesy Pay Fee	\$29.00 per transaction presentment
NSF Fee	\$29.00 per transaction presentment
ACH OD Fee	\$29.00 per transaction presentment
Overdrawn Fee	\$29.00 per transaction presentment
Overdrawn - Unpaid Fee	\$29.00 per transaction presentment
Transfer Fee	\$3.00 per overdraft transfer
Stop Payment Fee	\$29 per request
Dormancy Fee	\$5.00 per month per account - <i>After 1 year if balance is less than \$500</i>
Return Item Fee	\$3.00 per return item <i>"No-member owned accounts"</i> \$10.00 per return item <i>"Member owned accounts at other FI"</i>
VISA Debit Card Fees	
Replacement Card Fee	\$5.00 per card reissue
Expedited Delivery	\$35 by request
VISA International Fee	1% of each transaction in U.S. Dollars
Foreign ATM Fees (non-UKCU ATM)	No Fee
Service Fees	
Check Orders - Mainstreet	Prices vary depending upon style
Check Image Copy	\$2.00 per image
Account Reconciliation	\$25.00 per hour
Account Research	\$25.00 per hour
Statement Copy	\$2.00 per statement
Cashier Check	\$5.00 per check <i>(Payable to 3rd Party)</i>
Money Order	\$1.00 per check
Coin Machine Counting <i>(non-member only)</i>	8% service charge on total transaction <i>Not available at all branch locations</i>
Non-Member Check Cashing Fee	\$5.00 per check
Escheatment	\$75.00 per account
Garnishment/Tax Levy	\$75.00 per request
International Currency Order	\$32.00 per order
Convenience Fee <i>(ACH/Credit Card)</i>	\$10.00 per transaction <i>Limit \$10,000 per day</i>
Wire Transfer Requests <i>(Incoming/Outgoing)</i>	
Domestic Wire Transfer	\$20.00 per request
International Wire Transfer	\$40.00 per request <i>Intl Outgoing Commercial Members Only</i>
VISA Credit Card Fees	
Late Fee	See Credit Agreement
Returned Payment Fee	See Credit Agreement
Foreign Transaction Fee - VISA Platinum	1% of each transaction in U.S. Dollars
Foreign Transaction Fee - VISA Signature	No Fee
Credit Card Replacement Fee	\$5.00 per card
Expedited Delivery	\$35.00 per request
Statement Copy Fee	\$2.00 per request
Additional Loan Fees	
Skip Payment Fee	\$29.00 per request
Self-Storage Box <i>*Only available at Reynolds Road Branch</i>	
Box A - 21 x 10 x 2.5 in	\$25.00 Annual Fee per box
Box B - 21 x 10 x 4.5 in	\$50.00 Annual Fee per box
Box C - 21 x 10 x 6.25 in	\$75.00 Annual Fee per box
Box D - 21 x 10 x 10 in	\$100.00 Annual Fee per box
Analysis Fee <i>*Commercial Accounts Only</i>	
Rolled Coin	\$0.05 per change roll <i>Not available at all branch locations</i>
Basic Business Checking	
Business Plus Checking	\$0.25 per transaction over \$250. \$10.00 monthly maintenance fee unless maintaining a \$5,000 average monthly balance
Business Premium Checking	\$0.15 per transaction. \$20.00 monthly maintenance fee, earning credit is credited against fees for balances maintained.

*The monthly service charge for BlueVantage Checking is non-refundable, regardless of account activity or closure date. No portion of the fee will be prorated or returned.

Effective Date: 03.02.2026

Truth-in-Savings CERTIFICATE DISCLOSURES

*The rates, fees and terms applicable to your account at the Credit Union are provided with this Truth-in-Savings Disclosure. The Credit Union may offer other rates for these accounts from time to time.

	Dividend Rate/Annual Percentage Yield (APY)
Certificate	
3-Month	0.25 / 0.25
6-Month	1.49 / 1.50
1-Year	1.98 / 2.00
18-Month	1.98 / 2.00
2-Year	1.98 / 2.00
3-Year	2.23 / 2.25
4-Year	2.47 / 2.50
5-Year	2.57 / 2.60
Certificate with TruBlue Membership	
3-Month	0.25 / 0.25
6-Month	1.74 / 1.75
1-Year	2.23 / 2.25
18-Month	2.23 / 2.25
2-Year	2.23 / 2.25
3-Year	2.47 / 2.50
4-Year	2.72 / 2.75
5-Year	2.81 / 2.85
Special Certificate	
5-Month	3.69 / 3.75
Special Certificate with TruBlue Membership	
5-Month	3.93 / 4.00
Bump Rate Certificate	
2-Year	2.32 / 2.35

Effective Date: 03.01.26

All Certificate Accounts in this section feature:

- Fixed rates for the full term
- \$1,000 minimum opening deposit
- Dividends compounded and credited monthly
- Dividend periods based on the account term
- No additional deposits allowed after opening
- Withdrawals subject to early withdrawal penalties (see Transaction Limitations)
- Automatically renew at maturity

	Dividend Rate/Annual Percentage Yield (APY)
IRA Certificate	
6-Month	1.49 / 0.25
1-Year	1.98 / 2.00
18-Month	1.98 / 2.00
2-Year	1.98 / 2.00
3-Year	2.23 / 2.25
4-Year	2.47 / 2.50
5-Year	2.57 / 2.60
IRA Certificate with TruBlue Membership	
6-Month	1.74 / 1.75
1-Year	2.23 / 2.25
18-Month	2.23 / 2.25
2-Year	2.23 / 2.25
3-Year	2.47 / 2.50
4-Year	2.71 / 2.75
5-Year	2.81 / 2.85

Except as specifically described, the following disclosures apply to all of the accounts. All accounts described in this Truth-in-Savings Disclosure are share accounts.

1. RATE INFORMATION — The annual percentage yield is a percentage rate that reflects the total amount of dividends to be paid on an account based on the dividend rate and frequency of compounding for an annual period. For Certificate and IRA Certificate accounts, the dividend rate and annual percentage yield are fixed and will be in effect for the initial term of the account. During the term of your Bump-Rate Certificate account(s), you may increase the rate one time to the rate currently in effect for accounts of this type with the same term. For accounts subject to dividend compounding, the annual percentage yield is based on an assumption that dividends will remain on deposit until maturity. A withdrawal of dividends will reduce earnings.

2. DIVIDEND PERIOD - For each account, the dividend period is the account's term. The dividend period begins on the first day of the term and ends on the maturity date.

3. DIVIDEND COMPOUNDING AND CREDITING — The compounding and crediting frequency of dividends are stated in the Rate Schedule. For all accounts, at your option, you may choose to have dividends credited to your certificate account or transferred to another account of yours. If you elect to have dividends transferred to another account, compounding will not apply.

4. BALANCE INFORMATION — To open any account, you must deposit or already have on deposit the minimum required share(s) in a primary share. Some accounts may have additional minimum opening deposit requirements. The minimum balance requirements applicable to each account are set forth in the Rate Schedule. For accounts using the daily balance method as stated in the Rate Schedule dividends are calculated by applying a daily periodic rate to the principal in the account each day.

5. ACCRUAL OF DIVIDENDS — For all accounts, dividends will begin to accrue on noncash deposits (e.g. checks) on the business day you make the deposit to your account.

6. TRANSACTION LIMITATIONS — For all accounts, your ability to make deposits to your account and any limitations on such transactions are stated in the Rate Schedule. After your account is opened, you may make withdrawals subject to the early withdrawal penalties stated below and your account will be closed. Partial withdrawals are not allowed.

7. MATURITY — Your account will mature as stated on this Truth-in-Savings Disclosure or on your Account Receipt or Renewal Notice.

8. EARLY WITHDRAWAL PENALTY — For all accounts, the amount of the early withdrawal penalty is based on the term of your account. The penalty schedule is as follows:

a. Amount of Penalty. For all accounts, the amount of the early withdrawal penalty is based on the term of your account. The penalty schedule is as follows:

Terms of 18 months or less	90 days' dividends
Terms of 2 years or longer	180 days' dividends

b. How the Penalty Works. The penalty is calculated as a forfeiture of part of the dividends that have been or would be earned on the account. It applies whether or not the dividends have been earned. In other words, if the account has not yet earned enough dividends or if the dividends have already been paid, the penalty will be deducted from the principal.

c. Exceptions to Early Withdrawal Penalties. At our option, we may pay the account before maturity without imposing an early withdrawal penalty under the following circumstances:

(i) When an account owner dies or is determined legally incompetent by a court or other body of competent jurisdiction.

(ii) Where the account is an Individual Retirement Account (IRA) and any portion is paid within seven (7) days after the establishment of the account; or where the account is a Keogh Plan (Keogh), provided that the depositor forfeits an amount at least equal to the simple dividends earned in the amount withdrawn; or where the account is an IRA or Keogh and the owner attains age 59½ or becomes disabled.

9. RENEWAL POLICY — The renewal policy for your accounts is stated in the Rate Schedule. For accounts that automatically renew for another term, you have a grace period of seven (7) days after maturity in which to withdraw funds in the account without being charged an early withdrawal penalty. Upon renewal of the 5-Month Special Certificate, it will renew for a 6-Month Certificate.

10. NONTRANSFERABLE/NONNEGOTIABLE - Your account is nontransferable and nonnegotiable.

11. MEMBERSHIP - As a condition of membership, you must purchase and maintain the minimum required share(s) as set forth below.

Par Value of One Share	\$5.00
Number of Shares Required	1

12. TRUBLUE PRICING PROMOTION - TruBlue pricing applies to members who qualify for TruBlue Membership. TruBlue Members will receive a 0.25% increase on the APY for the initial term of any qualifying certificate or IRA certificate, excluding Bump-Rate Certificates. TruBlue Membership requires the member to meet one of the following criteria:

- (i). An Active Checking or Money Market Account
 - Active and in good standing, defined as not dormant and the account balance is \$0.00 or greater
 - Opened for 30 days or more
- (ii). A Loan Relationship
 - Excludes Student and Credit Card Loan relationships
 - Existing and Active Lines of Credit
 - Loans must be in good standing, defined as less than 40 days past due or delinquent
- (iii). An Investment Client

Truth-in-Savings ACCOUNT DISCLOSURES

	Dividend Rate/Annual Percentage Yield	Minimum Opening Deposit	Minimum Balance to Earn the Stated APY	Balance Method	See Section 8 For Details
Prime Share	0.05 / 0.05	\$5.00	\$100.00	Daily Balance	---
Vacation Club Savings	0.10 / 0.10	---	---	Daily Balance	---
Christmas Club Savings	0.10 / 0.10	---	---	Daily Balance	Transfer limitations apply.
Senior Savings	0.10 / 0.10	---	\$100.00	Daily Balance	---
High Yield Savings	\$0.00 to \$25,000.00 3.93 / 4.00 \$25,000.01 to \$50,000.00 0.05 / 0.05 \$50,000.01 to \$100,000.00 0.75 / 0.75 \$100,000.01 to \$250,000.00 1.00 / 1.00 \$250,000.01 or greater 1.49 / 1.50	\$1,000.00	\$0.01	Daily Balance	Limitations apply.
IRA Savings	0.10 / 0.10	---	---	Daily Balance	---
Money Market	\$1,000.00 to \$9,999.99 0.60 / 0.60 \$10,000.00 to \$24,999.99 0.70 / 0.70 \$25,000.00 to \$49,999.99 1.00 / 1.00 \$50,000.00 to \$99,999.99 1.14 / 1.15 \$100,000.00 or greater 1.24 / 1.25	\$1,000.00	\$1,000.00	Daily Balance	---
Simple Checking	---	---	---	---	---
Student Rewards (see section 2)	---	---	---	---	Limitations apply.
Senior Freedom Checking	---	---	---	---	---
BlueVantage Checking (see section 3)	0.25 / 0.25	---	\$1,500.00	Daily Balance	---

*The rates, fees and terms applicable to your account at the Credit Union are provided with this Truth-in-Savings Disclosure. The Credit Union may offer other rates for these accounts from time to time.

Effective Date: 03.01.26

All Accounts in this section feature:

- Dividends compounded and credited monthly
- Dividend periods based on the calendar month
- Dividends calculated using the daily balance method

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Except as specifically described, the following disclosures apply to all of the accounts. All accounts described in this Truth-in-Savings Disclosure are share accounts.

1. RATE INFORMATION — The Annual Percentage Yield is a percentage rate that reflects the total amount of dividends to be paid on an account based on the dividend rate and frequency of compounding for an annual period. For all earning accounts, the Dividend Rate and Annual Percentage Yield may change monthly as determined by the Credit Union. The Dividend Rates and Annual Percentage Yields are the prospective rates and yields that the Credit Union anticipates paying for the applicable dividend period. High Yield Savings and Money Market accounts are tiered rate accounts. The balance ranges and corresponding dividend rates and annual percentage yields applicable to each tier are disclosed in the Rate Schedule. For Money Market accounts, once a particular range is met, the dividend rate and annual percentage yield for that balance range will apply to the full balance of your account. High Yield Savings accounts may be limited to one per primary member social security number.

2. STUDENT REWARDS ACCOUNT — Student Rewards Accounts are checking accounts only available to members 13–25 years of age, enrolled in school (primary or secondary education, verified at account opening). Student Rewards Accounts are eligible for 5% cash back on the sum of all PIN and signature-based debit card transactions. The cash back will be paid to your checking account by the fifth day of the following month's statement cycle or the next business day. The cash back will be capped at \$10 per month per checking account for a maximum annual total of \$120. Cash back amounts paid to your account may be considered 1099-MISC income and may be reported to the IRS; please consult your tax professional. If your checking account has a negative balance on any day of the month, you will forfeit the cash back payment your account for that calendar month. You are eligible for this cash back payment until your Student Rewards Account is converted to a Simple Checking account or the date of your 26th birthday.

3. BLUEVANTAGE CHECKING ACCOUNT — For BlueVantage Checking accounts, you are eligible for reimbursement up to \$10.00 per month in ATM Fees that are outside of the Credit Union's network and you are eligible to receive a discount on an UK Credit Union personal or auto loan.

4. CHECKING ACCOUNT CASH BACK REWARDS — You may qualify for a checking account monthly cash back reward on signature-based debit card purchases if you meet the minimum qualifications during the monthly qualification cycle. To meet the minimum qualifications, you must make 11 signature-based debit card transactions that post and settle your account. The monthly qualification cycle is defined as the first day of the calendar month through the last day of the calendar month. Debit card transactions may take one or more business days from the date the transaction was made to post and settle to the account. All transactions must post and settle during the monthly qualification cycle to qualify for the checking accounts cash back reward. PIN-based transactions, checks, and cash withdrawals do not count towards the minimum qualification requirement. If you meet the minimum qualification requirement, you will earn \$0.05 on each signature-based transaction during the month qualification cycle. If a signature-based transaction is returned in full within the monthly qualification cycle, you will not earn the cash back reward for that transaction. The cash back reward will be paid to your checking account by the tenth business day of the calendar month. If you do not meet the minimum qualification requirement, you will not earn a cash back reward for that monthly qualification cycle. All checking accounts are eligible for this cash back reward, except for Student Reward Accounts.

5. NATURE OF DIVIDENDS — Dividends are paid from current income and available earnings after required transfers to reserves at the end of the dividend period.

6. DIVIDEND COMPOUNDING AND CREDITING — The compounding and crediting of dividends and dividend period applicable to each account are set forth in the Rate Schedule. The Dividend Period is the period of time at the end of which an account earns dividend credit. The Dividend Period begins on the first calendar day of the period and ends on the last calendar day of the period.

7. ACCRUAL OF DIVIDENDS — For Prime Share, Vacation Club Savings, Christmas Club Savings, Senior Savings, High Yield Savings, IRA Savings, Money Market, and BlueVantage Checking accounts, dividends will begin to accrue on noncash deposits (e.g. checks) on the business day you make the deposit to your account.

8. BALANCE INFORMATION — To open any account, you must deposit or already have on deposit the minimum required share(s) in a Primary Share account. Some accounts may have additional minimum opening deposit requirements. The minimum balance requirements applicable to each account are set forth in the Rate Schedule. For Prime Share, Senior Savings, High Yield Savings, Money Market, and BlueVantage Checking Accounts, there is a minimum daily balance required to obtain the Annual Percentage Yield for the dividend period. If the minimum daily balance is not met, you will not earn the stated Annual Percentage Yield. For accounts using the daily balance method as stated in the Rate Schedule, dividends are calculated by applying a daily periodic rate to the principal in the account each day.

9. ACCOUNT LIMITATIONS — For Christmas Club Savings Accounts, the entire balance will be transferred to another account of yours on or after October 1st and the account will remain open. For Student Reward Accounts, your checking account will automatically be converted to a Simple Checking Account on your 26th birthday. Student Rewards Accounts are not eligible for Courtesy Pay (Overdraft Protection). No Lending Services will be available on your Student Rewards Account until you have reached the age of 18. High Yield Savings Accounts may be limited to one per primary member social security number. For other accounts, no account limitations apply.

10. FEES FOR OVERDRAWING ACCOUNTS — Fees for overdrawing your account may be imposed on each check, draft, item, ATM transaction and one-time debit card transaction (if member has consented to overdraft protection plan for ATM and one-time debit card transactions), preauthorized automatic debit, telephone initiated withdrawal or any other electronic withdrawal or transfer transaction that is drawn on an insufficient available account balance. The entire balance in your account may not be available for withdrawal, transfer or paying a check, draft or item. You may consult the Membership and Account Agreement and Funds Availability Policy Disclosure for information regarding the availability of funds in your account. Fees for overdrawing your account may be imposed for each overdraft, regardless of whether we pay or return the draft, item or transaction. If we have approved an overdraft protection limit for your account, such fees may reduce your approved limit. Please refer to the Schedule of Fees and Charges for current fee information.

For ATM and one-time debit card transactions, you must consent to the Credit Union's overdraft protection plan in order for the transaction amount to be covered under the plan. Without your consent, the Credit Union may not authorize and pay an overdraft resulting from these types of transactions. Services and fees for overdrafts are shown in the document the Credit Union uses to capture the member's opt-in choice for overdraft protection and the Schedule of Fees and Charges.

11. MEMBERSHIP —As a condition of membership, you must purchase and maintain the minimum required share(s) as set forth below.

Par Value of One Share	\$5.00
Number of Shares Required	1

12. RATES - The rates provided in or with the Rate Schedule are accurate and effective for accounts as of the Last Dividend Declaration Date indicated on this Truth-in-Savings Disclosure. If you have any questions or require current rate and fee information on your accounts, please contact the Credit Union Corporate Offices (859)-264-4200.

Courtesy Pay DISCLOSURE

What is an overdraft? An overdraft occurs when you do not have enough money available in your account to cover a transaction, but UK Credit Union pays it anyway. UK Credit Union can cover your overdrafts in two different ways:

1. Standard overdraft practices "Courtesy Pay" that come with your account.
2. We also offer overdraft protection plans, such as a link to a share/savings account or overdraft line of credit, which may be less expensive than our standard overdraft practices. To learn more, ask us about these plans.

The best way to avoid overdrafts and fees is to keep track of your account balance by entering all debits and credits into your checkbook register, reconciling your account regularly, and managing your finances in a responsible manner. At UK Credit Union, we discourage overdraft activity and want to be partners in developing and maintaining healthy financial habits.

What is Overdraft Protection? If you sign up for our Overdraft Protection Service, UK Credit Union may pay your transactions drawn against an insufficient available balance of your checking account by transferring from another share you have with us to the checking account. We will assess a transfer fee (see schedule of fees) to cover the cost of this service. You understand that we may apply funds deposited to the account(s) you have with us to your outstanding overdrafts and fees regardless of the source of deposit, including directly deposited government entitlements or benefits such as Social Security deposits.

An available balance is the actual balance in the account, less any amounts on hold. Holds are placed for many reasons, including deposit holds, or instances in which charges have been made but not yet cleared. It is the policy of UK Credit Union to comply with all applicable laws and regulations and to conduct business in accordance with applicable safety and soundness standards.

What is Courtesy Pay Overdraft Privilege? Courtesy Pay is an automated system with limitations as described below that may pay items presented for payment on member accounts against insufficient available funds. Courtesy Pay is not a line of credit. Courtesy Pay is administered at our discretion, which means that we do not guarantee that we will always authorize or pay any type of transaction. If we do not authorize and pay an overdraft, your transaction may be declined.

Once your eligible account is open and has met general requirements for being in good standing (which includes but is not limited to):

1. Bring the primary checking account balance to a positive balance within every 30 days.
2. No excessive occurrence of Insufficient Funds activity.
3. No excessive use of the Courtesy Pay Overdraft privilege.
4. Not being in default on any loan or other obligation to UK Credit Union.
5. Not being subject to any legal or administrative order or levy.
6. No collection activity.

If you qualify, UK Credit Union will have the discretion to pay overdrafts within the Courtesy Pay limits. Limits are determined per account by the age of the account, the account deposit history, previous overdraft activity, and whether the account is or is not in good standing. Limits may vary and are subject to change daily based on changes in the account. Overdraft transactions that exceed the assigned

Courtesy Pay limit may result in items being returned unpaid to the payee, as well as an insufficient funds fee of \$29 per item. Courtesy Pay is a courtesy and not a right of the account holder or an obligation of UK Credit Union. The following accounts do not qualify for Courtesy Pay: Money Market, KYUTMA, minor accounts, Student Rewards Accounts, trust accounts, estate accounts, representative payee accounts, non-resident alien accounts or for any member with a charged off debit to the Credit Union. There will be a fee assessed for each item paid by Courtesy Pay Privilege on the account. Any discretionary payment (or other negotiation or processing) by UK Credit Union of any non-sufficient funds item does not obligate or create an agreement or course of dealing for UK Credit Union to pay any additional non-sufficient funds check or item or to provide prior notice of its decision to refuse to pay additional non-sufficient funds check or item.

Cove accounts will convert over to UKCU with their current courtesy overdraft pay election. If they are opted in for the payment of one-time debit card transactions and ATM transactions, the election will continue. Cove only offers a fixed limit of \$519.50. Cove accounts with a courtesy pay limit will have a limit of \$525 on June 1. This limit will remain in place for approximately 30 days. After 30 days, the UKCU courtesy pay program will evaluate the account's history and activity and assign an appropriate courtesy pay limit which may be more or less than \$525. The limit will then be subject to UKCU daily review and update. Cove members can request updates to their courtesy pay election, but not to the limit, at any time.

We may pay overdrafts for the following types of transactions: 1. Share drafts/checks and other transactions made using your checking account; 2. ACH transactions; 3. Automatic bill payments.

We do not pay overdrafts for the following types of transactions unless you ask us to do so and Opt-In for that coverage: 1. One-time debit card transactions; 2. ATM transactions. If we do not authorize and pay any overdraft transaction, the item will be declined unless we are otherwise required to pay it, and fees or penalties may be assessed by the presenter.

How do I opt in for the Courtesy Pay program for my Debit Card and ATM transactions? If you would like UK Credit Union to authorize and pay overdrafts on your ATM and Debit Card transactions, contact us at (859)264-4200 or visit a branch to opt in to coverage.

How do I opt out of the Courtesy Pay program? If you would like UK Credit Union to stop authorizing and paying

overdrafts on your transactions, contact us at (859)264-4200 or visit a branch to opt out of the Courtesy Pay privilege. If you opt out, items may be declined unless we are otherwise required to pay them, and fees or penalties may be assessed by the presenter.

What fees will your account be charged if UK Credit Union pays an overdraft transaction? We will charge you a fee of **\$29** each time we pay an insufficient funds transaction. We will charge you a fee of **\$29** every time you utilize the Courtesy Pay privilege. There is a limit of **\$870.00** in combined Insufficient Funds, ACH OD NSF Fee, and Courtesy Pay Fees per calendar month on your account.

Additional Important Information:

UK Credit Union reserves the right to limit participation to one account per household or business, as well as to suspend, revoke, or discontinue this service without prior notice. Please refer to our Truth-in-Savings disclosure for important fee information. For details regarding available vs. actual balances, refer to your Member Account Agreement. The Member Account Agreement also includes important information regarding payment orders of transactions. If your account remains negative for thirty days or more, it may be subject to closure and charge-off. If your account is assessed thirty or more combined Insufficient Funds or Courtesy Pay fees within thirty days, your account may be considered abusive and be considered ineligible for the program(s). Closures and charge-offs including any fee amounts may be reported on your credit file. If there is more than one owner on the account, each owner or agent will be jointly and severally liable for all overdrafts and fees charged.

What should I do if I'm unable to repay my negative balance within a 30-day period, or am using it more frequently than I would like? Please reach out to us at (859)264-4200 if you believe you will not be able to repay your negative account balances within the required period or find that you are using the Courtesy Pay privilege too frequently.

Funds Availability POLICY PROCEDURE

This disclosure describes your ability to withdraw funds at UK Credit Union. It only applies to the availability of funds in your

transaction accounts (e.g., checking accounts). We reserve the right to delay the availability of funds deposited to accounts that are not transaction accounts for periods longer than those outlined in this disclosure. Please ask us if you have a question about which accounts are affected by our availability policy.

For purposes of this disclosure, the terms "you" or "your" mean the member, and the terms "our," "we," or "us" mean UK Credit Union. The term "check" means check or share draft, as applicable.

1. YOUR ABILITY TO WITHDRAW FUNDS – Our policy is to make funds from your cash and check deposits available to you on the same business day that we receive your deposit. Electronic direct deposits will be available on the day we receive the deposit. Once they are available, you can withdraw the funds in cash, and we will use the funds to pay checks that you have written. For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and federal holidays.

If you make a deposit before **6:00 p.m.** at a staffed location or before **8:00 p.m.** at an ATM that we own or operate on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after our cutoff hour or on a day we are not open, we will consider that the deposit was made on the next business day we are open.

2. LONGER DELAYS MAY APPLY – In some cases, we will not make all of the funds that you deposit by check available to you on the same business day that we receive your deposit. Depending on the type of check you deposit, funds may not be available until the second business day after the day of your deposit. The first **\$275.00** of your deposits, however, may be available on the first business day after the day of your deposit. If we are not going to make all of the funds from your deposit available on the same business day, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will send you the notice by the day after we receive your deposit. If you will need the funds from a deposit right away, you should ask us when the funds will be available. In addition, funds you deposit may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid.

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- You deposit checks totaling more than **\$6,725.00** on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last six months.
- There is an emergency, such as failure of computer or communications equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than the seventh business day after the day of your deposit.

3. SPECIAL RULES FOR NEW ACCOUNTS – If you are a new member, the following special rules will apply during the **first 30 days** your account is open. Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first **\$6,725.00** of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state, and local government checks will be available on the same business day that we receive your deposit if the deposit meets certain conditions. For example, the checks must be payable to you. The excess over **\$6,725.00** will be available on the seventh business day after the day of your deposit. If your deposit of these checks (other than a U.S. Treasury check) is not made in person to one of our employees, the first **\$6,725.00** will not be available until the second business day after the day of your deposit. Funds from all other check deposits will be available on the twentieth business day after the day of your deposit.

4. HOLDS ON OTHER FUNDS FOR CHECK CASHING – If we cash a check for you that is drawn on another financial institution, we may withhold the availability of a corresponding amount of funds that are already in your account. Those funds will be available at the time funds from the check we cashed would have been available if you had deposited it.

5. HOLDS ON OTHER FUNDS IN ANOTHER ACCOUNT – If we accept for deposit a check that is drawn on another financial institution, we may make funds from the deposit available for withdrawal immediately but delay your availability to withdraw a corresponding amount of funds that you have on deposit in another account with us. The funds in the other account would then not be available for withdrawal until the time periods in this disclosure for the type of check that you deposited.

6. DEPOSITS AT NONPROPRIETARY AUTOMATED TELLER MACHINES (ATMs) – Funds from any deposits (cash or checks) made at ATMs we do not own or operate will not be available until the second business day after the day of your deposit. This rule does not apply at ATMs that we own or operate. All ATMs that we own or operate are identified as our machines.

7. FOREIGN CHECKS – Checks drawn on financial institutions located outside the U.S. (foreign checks) cannot be processed the same as checks drawn on U.S. financial institutions. Foreign checks are exempt from the policies outlined in this disclosure. Generally, the availability of funds for deposits of foreign checks will be delayed for the time it takes us to collect the funds from the financial institution upon which it is drawn.

Electronic Funds Transfer AGREEMENT + DISCLOSURE

This Electronic Fund Transfers Agreement and Disclosure is the contract which covers your and our rights and responsibilities concerning the **electronic fund transfers (EFT)** services offered to you by UK Credit Union. In this Agreement, the words "you," "your," and "yours" mean those who sign the application or account card as applicants, joint owners, or any authorized users. This Agreement does not apply to business or organizational accounts. The words "we," "us," and "our" mean "UK Credit Union". The word "account" means any one (1) or more savings and checking accounts you have with UK Credit Union. Electronic fund transfers are electronically initiated transfers of money from your account through the EFT services described below. By signing an application or account card for EFT services, signing your card, or using any service, each of you, jointly and severally, agree to the terms and conditions in this Agreement and any amendments for the EFT services offered. Furthermore, electronic fund transfers that meet the definition of remittance transfers are governed by 12 C.F.R. part 1005, subpart B—Requirements for remittance transfers, and consequently, terms of this agreement may vary for those types of transactions. A "remittance transfer" is an electronic transfer of funds of more than \$15.00 which is requested by a sender and sent to a designated recipient in a foreign country by a remittance transfer provider. Terms applicable to such transactions may vary from those disclosed herein and will be disclosed to you at the time such services are requested and rendered in accordance with applicable law.

1. EFT SERVICES — If approved, you may conduct any one (1)

or more of the EFT services offered by the Credit Union.

a. Debit Card. If approved, you may use your Visa® card to purchase goods and services from participating merchants against a designated UK Credit Union Checking account. If you wish to pay for goods or services over the Internet, you may be required to provide card number security information before you are permitted to complete the transaction. You agree that you will not use your card for any transaction that is illegal under applicable federal, state, or local law. Funds to cover your card purchases will be deducted from your checking account. For ATM and one-time debit card transactions that exceed your available balance, you must consent to UK Credit Union's overdraft protection plan in order for the transaction amount to be covered. Without your consent, UK Credit Union may not authorize and pay an overdraft resulting from these types of transactions. Services and fees for overdrafts are shown in the document UK Credit Union uses to capture the member's opt-in choice for overdraft protection and the Schedule of Fees and Charges.

For other types of transactions, if the balance in your account is not sufficient to pay the transaction amount, UK Credit Union may pay the amount and treat the transaction as a request to transfer funds from other deposit accounts, approved overdraft protection accounts, or loan accounts that you have established with UK Credit Union. If you initiate a transaction that overdraws your account, you agree to make immediate payment of any overdrafts together with any service charges to UK Credit Union. In the event of repeated overdrafts, the Credit Union may terminate all services under this Agreement. You may use your card and personal identification number (PIN) in automated teller machines of UK Credit Union, MAC, and Pulse® networks, and such other machines or facilities as UK Credit Union may designate. In addition, you may use your Visa card without a PIN for certain transactions on the Visa, MAC, and Pulse® networks. However, provisions of this Agreement relating only to Visa debit transactions, such as additional limits on your liability and streamlined error resolution procedures, do not apply to transactions processed through non-Visa networks. To initiate a Visa debit transaction, you may sign a receipt, provide a card number, or swipe or insert your card at a point-of-sale (POS) terminal and choose to route the transaction over a Visa network.

At this time, you may also use your Visa® Debit card to:

- Make deposits and withdrawals
- Make point-of-sale (POS) transactions with your card and personal identification number (PIN) at merchants that accept Visa®.
- Order goods or services online or by mail or telephone from places that accept Visa.

The following limits on Debit Card transactions may apply:

- Maximum limit of \$500.00 in any one (1) day from an ATM machine, if there are sufficient funds in your account.
- Maximum of \$3,500.00 from POS terminals per day, if there are sufficient funds in your account.
- For security purposes, there are other limits on the frequency and amount of transfers available at ATMs.

Card Information Updates and Authorizations. If you have authorized a merchant to bill charges to your card on a recurring basis, it is your responsibility to notify the merchant in the event your card is replaced, your card information (such as card number and expiration date) changes, or the account associated with your card is closed. However, if your card is replaced or card information changes, you authorize us, without obligation on our part, to provide the updated card information to the merchant in order to permit the merchant to bill recurring charges to the card. You authorize us to apply such recurring charges to the card until you notify us that you have revoked authorization for the charges to your card.

Your card is automatically enrolled in an information updating service. Through this service, your updated card information (such as card number and expiration date) may be shared with participating merchants to facilitate continued recurring charges. Updates are not guaranteed before your next payment to a merchant is due. You are responsible for making direct payment until recurring charges resume. To revoke your authorization allowing us to provide updated card information to a merchant, please contact us. Service may be restricted or terminated at the discretion of the credit union at any time without warning.

b. Telephone Banking (Audio Response). If we approve Telephone Banking (Audio Response) for your accounts, a separate personal identification number (PIN) will be assigned to you. You must use your personal identification number (PIN) along with your account number to access your accounts. At the present time, you

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may use Telephone Banking (Audio Response) to obtain information such as balances, pending or cleared items.

Your accounts can be accessed under Telephone Banking (Audio Response) via a touch-tone telephone only. Telephone Banking (Audio Response) service will be available for your convenience 24 hours per day. This service may be interrupted from time to time for data processing. The Credit Union reserves the right to refuse any transaction which would draw upon insufficient funds, exceed a credit limit, lower an account below the required balance, or otherwise require us to increase our required reserve on the account. The Credit Union may set other limits on the amount of any transaction, and you will be notified of those limits. The Credit Union may refuse to honor any transaction for which you do not have sufficient available verified funds. Service may be restricted or terminated at the discretion of the credit union at any time without warning.

c. Preauthorized EFTs. - Direct Deposit. Upon instruction of (i) your employer, (ii) the Treasury Department or (iii) other financial institutions, the Credit Union will accept direct deposits of your paycheck or federal recurring payments, such as Social Security, to your savings, checking and/or money market account.

- **Preauthorized Debits.** Upon instruction, we will pay certain recurring transactions from your checking account.
- **Stop Payment Rights.** If you have arranged in advance to make electronic fund transfers out of your account(s) for money you owe others, you may stop payment on preauthorized transfers from your account. You must notify us orally or in writing at any time up to three (3) business days before the scheduled date of the transfer. We may require written confirmation of the stop payment order to be made within 14 days of any oral notification. If we do not receive the written confirmation, the oral stop payment order shall cease to be binding 14 days after it has been made. A stop payment request may apply to a single transfer, multiple transfers, or all future transfers as directed by you, and will remain in effect unless you withdraw your request or all transfers subject to the request have been returned.
- **Notice of Varying Amounts.** If these regular payments may vary in amount, the person you are going to pay is required to tell you, ten (10) days before each payment, when it will be made and how much it will be.

You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment or when the amount would fall outside certain limits that you set.

- **Liability for Failure to Stop Payment of Preauthorized Transfers.** If you order us to stop payment of a preauthorized transfer three (3) business days or more before the transfer is scheduled and we do not do so, we will be liable for your losses or damages.

d. Electronic Check Conversion/Electronic Returned Check Fees. If you pay for something with a check or draft, you may authorize your check or draft to be converted to an electronic fund transfer. You may also authorize merchants to electronically debit your account for returned check fees. You are considered to have authorized these electronic fund transfers if you complete the transaction after being told (orally or by a notice posted or sent to you) that the transfer may be processed electronically or if you sign a written authorization.

e. Online Banking. If Online Banking is activated for your account(s), you will be required to use secure login information to access the account(s).

At the present time, you may use Online Banking to:

- Transfer funds between accounts using your tax identification number.
- Obtain information such as balances and cleared items.
- Open new shares (deposits and loans).
- Pay bills using the bill payment feature.
- Obtain statements electronically.
- Make loan payments and Credit Card payments. (Excludes Student Loans and Midwest Mortgage Loans.)

f. Mobile Banking. If Mobile Banking is activated for your account(s), you will be required to use secure login information to access the account(s).

At the present time, you may use Mobile Banking to:

- Make Internal/External Electronic Transfers.
- Obtain information such as balances and cleared items.
- Open new shares (deposits and loans)
- Make loan payments from applicable accounts, including Credit Cards. Excluding Student Loans and Midwest Mortgage Loans.
- Pay bills utilizing the bill payment feature.
- Obtain statements electronically.

Your accounts can be accessed under Mobile Banking via mobile device or other approved access device(s). Mobile

Banking will be available for your convenience 24 hours per day. This service may be interrupted for a short time each day for data processing. We reserve the right to refuse any transaction that would draw upon insufficient funds, exceed a credit limit, lower an account below the required balance, or otherwise require us to increase our required reserve on the account. We may set other limits on the amount of any transaction, and you will be notified of those limits. We may refuse to honor any transaction for which you do not have sufficient available verified funds. Service may be restricted or terminated at the discretion of the credit union at any time without warning. See Online Banking Terms and Conditions for more details.

g. Bill Pay. We will process bill payment transfer requests only to those creditors UK Credit Union has designated in the User Instructions and such creditors as you authorize and for whom UK Credit Union has the proper vendor code number. We will not process any bill payment transfer if the required transaction information is incomplete.

We will withdraw the designated funds from your checking account for bill payment transfer by the designated cutoff time on the date you schedule for payment. We will process your bill payment transfer within a designated number of days before the date you schedule for payment. You must allow sufficient time for vendors to process your payment after they receive a transfer from us. Please leave as much time as though you were sending your payment by mail. We cannot guarantee if or when any payment will be credited to your account by the vendor. Service may be restricted or terminated at the discretion of the credit union at any time without warning. See Bill Pay's Terms and Conditions for additional restrictions.

2. TRANSFER LIMITATIONS — None.

3. CONDITIONS OF EFT SERVICES

a. Honoring the Card. Neither we nor merchants authorized to honor the card will be responsible for the failure or refusal to honor the card or any other device we supply to you. If a merchant agrees to give you a refund or adjustment, you agree to accept a credit to your account in lieu of a cash refund.

b. Foreign Transactions. Visa Purchases and cash withdrawals made in foreign currencies will be debited

from your account in U.S. dollars. The exchange rate between the transaction currency and the billing currency used for processing international transactions is a rate selected by Visa from a range of rates available in wholesale currency markets for the applicable transaction date, which rate may vary from the rate Visa itself receives, or the rate mandated by the government or governing body in effect for the applicable transaction date. The exchange rate used on the transaction date may differ from the rate that would have been used on the processing date or cardholder statement posting date.

A fee, a percentage of the amount of the transaction, will be imposed on all single-currency foreign transactions, including purchases, cash withdrawals and credits to your account. A foreign transaction, is any transaction that you complete or a merchant completes on your card outside of the United States, with the exception of U.S. military bases, U.S. territories, U.S. embassies or U.S. consulates. Transactions completed by merchants outside of the United States are considered foreign transactions, regardless of whether you are located inside or outside the United States at the time of the transaction. All foreign transaction fees will be posted in U.S. Dollars. Exchange rates for these fees will be posted on the credit union's Schedule of Fees.

c. Security of Access Code. You may use one (1) or more access codes with your electronic fund transfers. The access codes issued to you are for your security purposes. Any access codes issued to you are confidential and should not be disclosed to third parties or recorded on or with the card. You are responsible for safekeeping your access codes. You agree not to disclose or otherwise make your access codes available to anyone not authorized to sign on your accounts. If you authorize anyone to use your access codes, that authority shall continue until you specifically revoke such authority by notifying UK Credit Union. You understand that any joint owner you authorize to use an access code may withdraw or transfer funds from any of your accounts. If you fail to maintain the security of these access codes and the Credit Union suffers a loss, we may terminate your EFT services immediately.



d. Joint Accounts. If any of your accounts accessed under this Agreement are joint accounts, all joint owners, including any authorized users, shall be bound by this Agreement and, alone and together, shall be responsible for all EFT transactions to or from any savings, checking, and Senior or loan accounts as provided in this Agreement. Each joint account owner, without the consent of any other account owner, may, and is hereby authorized by every other joint account owner, make any transaction permitted under this Agreement. Each joint account owner is authorized to act for the other account owners, and the Credit Union may accept orders and instructions regarding any EFT transaction on any account from any joint account owner.

e. Accounts Accessible by ATM/Debit Cards. We may offer a discretionary, non-contractual means of paying your overdrafts. Unless we advise you otherwise, your Card allows you to access overdraft protection on your checking account subject to the limits we have established. You agree to repay any overdraft and any overdraft fees caused by using your Card. Unless stated on your ATM's screen, a sign near the ATM, and/or your transaction receipt, your stated account balance does not include this overdraft protection. You understand that even if you check your account balance immediately prior to using your Card, items such as checks you have written or recent credit/debit transactions may not have posted to your accounts. To avoid an overdraft, you agree to reconcile your account by checking your periodic statements and any outstanding unpaid items before using your Card.

4. FEES AND CHARGES — We assess certain fees and charges for EFT services. For a current listing of all applicable fees and charges, see our current Schedule of Fees and Charges that was provided to you at the time you applied for or requested these EFT services. From time to time, the fees and charges may be changed, and we will notify you as required by applicable law.

Additionally, if you use an ATM not operated by us, you may be charged a fee(s) by the ATM operator and by any international, national, regional, or local network used in processing the transaction (and you may be charged a fee for a balance inquiry even if you do not complete a funds transfer). The ATM fee(s), or surcharge(s), will be debited

from your account if you elect to complete the transaction and/or continue with the balance inquiry.

You understand and agree that we and/or the ATM operator may charge you multiple fees for multiple transactions during the same ATM session (for example, fees for both a balance inquiry and a cash withdrawal).

5. MEMBER LIABILITY — You are responsible for all transactions you authorize using your EFT services under this Agreement. If you permit someone else to use an EFT service, your card or your access code, you are responsible for any transactions they authorize or conduct on any of your accounts.

TELL US AT ONCE if you believe your card or access code has been lost or stolen, if you believe someone has used your card or access code or otherwise accessed your accounts without your authority, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus your maximum overdraft line-of-credit). If a transaction was made with your card or card number without your permission and was a Visa transaction, you will have no liability for the transaction, unless you were fraudulent or negligent in the handling of your account or card.

For all other EFT transactions involving your card or access code, including if you were negligent in the handling of your account or card, your liability for an unauthorized transaction is determined as follows. If you tell us within two (2) business days after you learn of the loss or theft of your card or access code, you can lose no more than \$50.00 if someone used your card or access code without your permission. If you do NOT tell us within two (2) business days after you learn of the loss or theft of your card or access code and we can prove we could have stopped someone from using your card or access code without your permission if you had told us, you could lose as much as \$500.00.

Also, if your statement shows transfers that you did not make including those made by card, access code or other means, **TELL US AT ONCE**. If you do not tell us within **60 days** after the statement was mailed to you, you may not get back any money lost after the **60 days** if we can prove that we could have stopped someone from making the transfers if you had told us in time. If a good reason (such as a hospital stay) kept

you from telling us, we will extend the time periods. If you believe your card or access code has been lost or stolen or that someone has transferred or may transfer money from your accounts without your permission, write to: **UK Credit Union** 1730 Alysheba Way, Lexington, KY 40509
Call: 859.264.4200 | Fax: 859.264.4202

You should also call the number or write to the address listed above if you believe a transfer has been made using the information from your check without your permission.

6. RIGHT TO RECEIVE DOCUMENTATION —

a. Periodic Statements. Transfers and withdrawals made through any debit card transactions, audio response transactions, preauthorized EFTs, online/PC transactions, mobile access device transactions or bill payments you make will be recorded on your periodic statement. You will receive a statement monthly unless there is no transaction in a particular month. In any case, you will receive a statement at least quarterly.

b. Terminal Receipt. You can get a receipt at the time you make any transaction (except inquiries) involving your account using an ATM and/or point-of-sale (POS) terminal.

c. Direct Deposit. If you have arranged to have a direct deposit made to your account at least once every 60 days from the same source and you do not receive a receipt (such as a pay stub), you can find out whether or not the deposit has been made by calling 859.264.4200. This does not apply to transactions occurring outside the United States.

7. ACCOUNT INFORMATION DISCLOSURE — We will disclose information to third parties about your account or the transfers you make:

- As necessary to complete transfers;
- To verify the existence of sufficient funds to cover specific transactions upon the request of a third party, such as a credit bureau or merchant;
- If your account is eligible for emergency cash and/or emergency card replacement services and you request such services, you agree that we may provide personal information about you and your account that is necessary to provide you with the requested service(s);
- To comply with government agency or court orders; or
- If you give us your written permission.

8. BUSINESS DAYS — Our business days are Monday through Friday, excluding holidays.

9. CREDIT UNION LIABILITY FOR FAILURE TO MAKE TRANSFERS —

If we do not complete a transfer to or from your account on time or to the correct amount according to our agreement with you, we may be liable for losses or damages. However, we will not be liable for direct or consequential damages in the following events:

- If, through no fault of ours, there is an insufficient available balance in your account to complete the transaction, if any funds in your accounts necessary to complete the transaction are held as uncollected funds pursuant to our Funds Availability Policy Disclosure, or if the transaction involves a loan request exceeding your credit limit.
- If you used your card or access code in an incorrect manner.
- If the ATM where you are making the transfer does not have enough cash.
- If the ATM was not working properly and you knew about the problem when you started the transaction.
- If circumstances beyond our control (such as fire, flood, or power failure) prevent the transaction.
- If the money in your account is subject to legal process or other claim.
- If funds in your account are pledged as collateral or frozen because of a delinquent loan.
- If the error was caused by a system of any participating ATM network.
- If the electronic transfer is not completed as a result of your willful or negligent use of your card, access code, or any EFT facility for making such transfers.
- If the telephone or computer equipment you use to conduct audio response, online/PC, or mobile banking transactions are not working properly and you know or should have known about the breakdown when you started the transaction.
- If you have bill payment services, we can only confirm the amount, the participating merchant, and date of the bill payment transfer made by the Credit Union. For any other error or question you have involved with the billing statement of the participating merchant, you must contact the merchant directly. We are not responsible for investigating such errors.
- Any other exceptions as established by UK Credit Union.

10. NOTICES — All notices from us will be effective when we have mailed them or delivered them to the appropriate

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address in the Credit Union's records. The written notice you provide in accordance with your responsibility to report unauthorized transactions to us will be considered given at the time you mail the notice or deliver it for transmission to us by any other usual means. All other notices from you will be effective when received by the Credit Union at the address specified in this Agreement. We reserve the right to change the terms and conditions upon which EFT services are offered and will provide notice to you in accordance with applicable law. Use of EFT services is subject to existing regulations governing your Credit Union account and any future changes to those regulations.

11. BILLING ERRORS — In case of errors or questions about electronic fund transfers from your savings, checking, and Senior accounts, telephone us at the following number or send us a written notice to the following address as soon as you can. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem appears. Write to: **UK Credit Union** 1730 Alysheba Way, Lexington, KY 40509 Call: 859.264.4200 | Fax: 859.264.4200

- Tell us your name and account number.
- Describe the electronic transfer you are unsure about and explain, as clearly as you can, why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within ten (10) business days.

We will determine whether an error has occurred within ten (10)* business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45** days to investigate your complaint or question. If we decide to do this, we will credit your account within ten (10)** business days for the amount you think is in error so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within ten (10) business days, we may not credit your account.

We will tell you the results within three (3) business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

** If you give notice of an error occurring within 30 days after you make the first deposit to your account, we may take up to*

20 business days instead of ten (10) business days to investigate the error.

*** If you give notice of an error occurring within 30 days after you make the first deposit to your account, notice of an error involving a point-of-sale (POS) transaction, or notice of an error involving a transaction initiated outside the U.S., its possessions and territories, we may take up to 90 days instead of 45 days to investigate the error. Additionally, for errors occurring within 30 days after you make the first deposit to your account, we may take up to 20 business days instead of ten (10) business days to credit your account.*

NOTE: If the error you assert is an unauthorized Visa transaction, other than a cash disbursement at an ATM, we will credit your account within five (5) business days unless we determine that the circumstances or your account history warrant a delay, in which case you will receive credit as described above.

12. TERMINATION OF EFT SERVICES — You may terminate this Agreement or any EFT service under this Agreement at any time by notifying us in writing and stopping your use of your card and any access code. You also agree to notify any participating merchants that authority to make bill payment transfers has been revoked. We may also terminate this Agreement at any time by notifying you orally or in writing. If we terminate this Agreement, we may notify any participating merchants making preauthorized debits or credits to any of your accounts that this Agreement has been terminated and that we will not accept any further preauthorized transaction instructions. Whether you or the Credit Union terminates this Agreement, the termination shall not affect your obligations under this Agreement for any electronic transactions made prior to termination.

13. GOVERNING LAW — This Agreement is governed by the bylaws of UK Credit Union, federal laws and regulations, the laws and regulations of the state of Kentucky, and local clearinghouse rules, as amended from time to time. Any disputes regarding this Agreement shall be subject to the jurisdiction of the court of the county in which UK Credit Union is located.

14. ENFORCEMENT — In the event either party brings a legal action to enforce the Agreement or collect any overdrawn funds on accounts accessed under this Agreement, the prevailing party shall be entitled, subject to applicable law, to payment by the other party of its reasonable attorney's fees and costs, including fees on any appeal, bankruptcy

proceedings, and any postjudgment collection actions, if applicable. If there is a lawsuit, you agree that it may be filed and heard in the county and state in which the Credit Union is located, if allowed by applicable law. You authorized us to deduct any such loss, costs or expenses from your account without prior notice to you. If we bring a legal action to collect any amount due under or to enforce this Agreement, we shall be entitled, subject to applicable law, to payment of reasonable attorney's fees and costs, including fees on any appeal, bankruptcy proceedings, and any postjudgment collection costs.

Membership & Account AGREEMENT

This Agreement covers your rights and responsibilities concerning your accounts and the rights and responsibilities of University Of Kentucky Federal Credit Union or "UKFCU", also known as "UK Credit Union" or "UKCU" (Credit Union). In this Agreement, the words "you," "your," and "yours" mean anyone who signs an Account Card, Account Change Card, Member Services Request, or any other account opening document (Account Card), or for whom membership and/or service requests are approved through the Credit Union's online application and authentication process. The words "we," "us," and "our" mean the Credit Union. The word "account" means any one or more share or deposit accounts you have with the Credit Union.

Your account type(s) and ownership features are designated by you on your Account Card or through UK Credit Union's online application and authentication process. By signing an Account Card or authenticating your request, each of you, jointly and severally, agree to the terms and conditions in this Agreement, and any Account Card, Funds Availability Policy Disclosure, Truth-in-Savings Disclosure, Electronic Fund Transfers Agreement and Disclosure, Privacy Disclosure, or Account Receipt accompanying this Agreement, the Credit Union Bylaws or Code of Regulations (Bylaws), UK Credit Union policies, and any amendments, including additions, deletions, or other changes, made to these documents from time to time that collectively govern your membership, accounts and services.

IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT

- To help the government fight the funding of terrorism and money laundering activities, federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account.

What does this mean for you: When you open an account, we will ask for your name, address, date of birth, if applicable, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents.

1. MEMBERSHIP ELIGIBILITY - To join the Credit Union, you must meet the membership requirements, which may include the purchase and maintenance of the minimum required share(s) (hereinafter membership share), paying a membership fee, or other requirement(s) as set forth in the Credit Union's bylaws. You authorize us to check your account, credit and employment history, and obtain reports from third parties, including credit and consumer reporting agencies, to verify your eligibility for the accounts, products and services you request and for other accounts, products, and/or services we may offer you or for which you may qualify.

a. Warranty of Membership Eligibility. By confirming this agreement, I certify that I am eligible for membership at the Credit Union based on requirements of the Select Employer Group or Common Bond entity that has been designated on my Account Card.

2. INDIVIDUAL ACCOUNTS - An individual account is an account owned by one member who has qualified for credit union membership. If the account owner dies, the interest passes, subject to applicable law, to the account owner's estate or Payable on Death (POD) beneficiary/payee or trust beneficiary, subject to other provisions of this Agreement governing our protection for honoring transfer and withdrawal requests of an owner or owner's agent prior to notice of an owner's death, any security interest or pledge granted by the account owner, and our statutory lien rights.

3. JOINT ACCOUNTS - A joint account is an account owned by two or more people.

a. Rights of Survivorship. Unless otherwise stated on the Account Card or documented through the Credit Union's online application and authentication process, a joint account includes rights of survivorship. This means that when one owner dies, all sums in the account will pass to the surviving owner(s). For a joint account without rights

of survivorship, the deceased owner's interest passes to his or her estate. A surviving owner's interest is subject to the Credit Union's statutory lien for the deceased owner's obligations and to any security interest or pledge granted by a deceased owner, even if a surviving owner did not consent to it.

b. Control of Joint Accounts. Any owner is authorized and deemed to act for any other owner(s) and may instruct us regarding transactions and other account matters. Each owner guarantees the signature or authenticated request of any other owner(s). Any owner may withdraw or transfer funds, pledge to us all or any part of the shares, or stop payment on items without the consent of the other owner(s). We have no duty to notify any owner(s) about any transaction. We reserve the right to request written consent of all owners for any change to or termination of an account. If we receive written notice of a dispute between owners or inconsistent instructions from them, we may suspend or terminate the account and require a court order or written consent from all owners in order to act.

c. Joint Account Owner Liability. If an item deposited in a joint account is returned unpaid, a joint account is overdrawn, or if we do not receive final payment on a transaction, the owners, jointly and severally, are liable to us for any returned item, overdraft, or unpaid amount and for any related fees and charges, regardless of who initiated or benefited from the transaction. If any account owner is indebted to us, we may enforce our rights against any account of the indebted owner, including all funds in the joint account, regardless of who contributed the funds.

4. POD/TRUST ACCOUNT DESIGNATIONS - A **Payable on Death (POD)** account or trust account designation is an instruction to the Credit Union that an individual or joint account so designated is payable to the owner(s) during his, her, or their lifetimes and, when the last account owner dies, is payable to all surviving POD or trust beneficiaries/payers. Unless state law provides for different ownership or as permitted and documented by us, the beneficiaries/payees will own the funds jointly in equal shares without rights of survivorship when there is more than one surviving beneficiary/payee. Any POD or trust beneficiary/payee designation shall not apply to Individual Retirement Accounts (IRAs). We are not obligated to notify any beneficiary/payee of the existence of any account nor the vesting of the beneficiary/payee's interest in any account, except as

otherwise provided by law. This paragraph does not apply to an account held on behalf of or in the name of a trust.

5. ACCOUNTS FOR MINORS - If an account is established for a minor as a joint account with an owner who has reached the age of majority in accordance with state law, they are jointly and severally liable to us for any returned item, overdraft, or unpaid amount on such account and for any related fees and charges. We may allow a 16- or 17-year- old minor to open an account without requiring an adult joint owner. We may pay funds directly to the minor regardless of their age. Unless a parent or guardian is an account owner, the parent or guardian will not have any access to the account. We have no duty to inquire about the use or purpose of any transaction except as required by applicable law. We will automatically convert the account to a regular account on the minor's 18th birthday. The minor may submit a request in writing to convert their account to a regular account at any time once they have reached the age of 18.

6. UNIFORM TRANSFERS TO MINORS ACCOUNT - A **Uniform Transfers to Minors Account (UTMA)** is an individual account created by a custodian who deposits funds as an irrevocable gift to a minor. The minor to whom the gift is made is the beneficiary of the custodial property in the account. The custodian has possession and control of the account for the exclusive right and benefit of the minor and, barring a court order otherwise, is the only party authorized to make deposits, withdrawals, or close the account. Under Kentucky Statue, once the beneficiary reaches age 18, the custodian is required to direct a transfer of the funds to the beneficiary, and at no time, even upon reaching age 18, the beneficiary will not be authorized to conduct transaction of the account. We have no duty to inquire about the use or purpose of any transaction except as required by applicable law. If the custodian dies, we may suspend the account until we receive instructions from any person authorized by law to withdraw funds or a court order authorizing withdrawal. The account will be terminated and be distributed in accordance with applicable law.

7. DEPOSIT OF FUNDS REQUIREMENTS - Funds may be deposited to any account, in any manner approved

by the Credit Union in accordance with the requirements set forth in the Truth-in-Savings Disclosure. Deposits made by mail, at night depositories, or at unstaffed facilities are not our responsibility until we receive them. We reserve collection of previously dishonored items at any time, including giving a payor financial institution extra time beyond any midnight deadline limits.

a. Restrictive Legends. Some checks and drafts contain restrictive legends or similar limitations on the front of the item. Examples of restrictive legends include "two signatures required," "void after 60 days," and "not valid over \$500.00." We are not liable for payment of any check or draft contrary to a restrictive legend or other limitation contained in or on the item unless we have specifically agreed in writing to the restriction or limitation.

b. Final Payment. All checks, drafts, **automated clearing house transfers (ACH)** or other items credited to your account are provisional until we receive final payment. If final payment is not received, we may charge your account for the amount of such items and impose a returned item fee on your account. Any collection fees we incur may be charged to your account. We reserve the right to refuse or return any item or fund transfer.

c. Direct Deposits. We may offer direct deposit services, including preauthorized deposits (e.g., payroll checks, Social Security or retirement checks, or other government checks) or preauthorized transfers from other accounts. You must authorize direct deposits or preauthorized transfers by completing a separate authorization document or process. You must notify us if you wish to cancel or change a direct deposit or preauthorized transfer. Any cancellation or change will become effective once we receive notice from you and have a reasonable period of time to act on your request. If your account is overdrawn, you authorize us to deduct the amount your account is overdrawn from any deposit, including deposits of government payments or benefits. If we are required to reimburse the U.S. Government for any benefit payment directly deposited into your account, we may deduct the amount returned from any of your accounts, unless prohibited by law.

f. Crediting of Deposits. Deposits will be credited to your account on the day we consider them received as stated in our Funds Availability Policy Disclosure.

8. ACCOUNT ACCESS

a. Authorized Signature. Your signature on the Account

Card, or authentication and approval of your account, authorizes your account access. We will not be liable for refusing to honor any item or instruction if we believe the signature is not genuine. If you have authorized the use of a facsimile signature, we may honor any check or draft that appears to bear your facsimile signature, even if it was made by an unauthorized person. You authorize us to honor transactions initiated by a third person to whom you have given your account information, even if you do not authorize a particular transaction.

b. Access Options. You may access your account(s) in any manner we permit including, for example, in person at one of our branch offices, at an ATM or point-of-sale device, or by mail, telephone, automatic transfer, internet access or mobile application. We may return as unpaid any check or draft drawn on a form we do not provide, and you are responsible for any losses, expenses or fees we incur as a result of handling such a check or draft. We have the right to review and approve any form of power of attorney and may restrict account withdrawals or transfers. We may refuse to honor a power of attorney if our refusal is conducted in accordance with applicable state law.

c. Credit Union Examination. We may disregard any information on any check or draft other than the signature of the drawer, the amount of the item, and any magnetic encoding. You agree that we do not fail to exercise ordinary care in paying an item solely because our procedures do not provide for sight examination of items.

9. FUNDS TRANSFERS - Funds transfer we permit that are subject to Article 4A of the **Uniform Commercial Code (UCC)**, such as wire transfers, will be subject to such provisions of the UCC as enacted by the state where the main office of the Credit Union is located, except as otherwise provided in this Agreement. ACH transfers are subject to Nacha Operating Rules. We may execute certain requests for funds transfers by Fedwire which are subject to the Federal Reserve Board's Regulation J.

a. Authorization for Transfers/Debiting of Accounts. You may make or order funds transfers to or from your account. We will debit your account for the amount of a transfer of funds from your account and will charge your account for any fees related to the transfer.

b. Right to Refuse to Make Transfers / Limitation of Liability. Unless we agree otherwise in writing, we reserve the right to refuse to execute any payment order to transfer funds to or from your account. We are not

obligated to execute any payment order to transfer funds out of your account if the amount of the requested transfer plus applicable fees exceeds the available balance in your account. We are not liable for errors, delays, interruptions or transmission failures caused by third parties or circumstances beyond our control including mechanical, electronic or equipment failure. In addition, we will not be liable for consequential, special, punitive or indirect loss or damage you may incur in connection with funds transfers to or from your account.

c. No Notice Required. We will not provide you with notice when funds transfers are credited to your account. You will receive notice of such credits on your account statements. You may contact us to determine whether a payment has been received.

d. Interest Payments. If we fail to properly execute a payment order and such action results in a delay in payment to you, we will pay you dividends or interest, whichever applies to your account, for the period of delay as required by applicable law. You agree that the dividend or interest rate paid to you will be based on the lowest nominal dividend or interest rate we were paying on any account during that period.

e. Provisional Credit for ACH Transactions. We may provisionally credit your account for an ACH transfer before we receive final settlement. If we do not receive final settlement, we may reverse the provisional credit or request you to refund us the amount provisionally credited to your account, and the party originating the transfer will not be considered to have paid you.

f. Payment Order Processing and Cut-off Times. Payment orders we accept will be executed within a reasonable time of receipt. Unless we have agreed otherwise in writing, a payment order may not necessarily be executed on the date it is received or on a particular date you specify. Cut-off times may apply to the receipt, execution and processing of funds transfers, payment orders, cancellations, and amendments. Funds transfers, payment orders, cancellations, and amendments received after a cut-off time may be treated as having been received on the next funds transfer business day. Information about any cut-off times is available upon request. From time to time, we may need to temporarily suspend processing of a transaction for greater scrutiny or verification in accordance with applicable law. This action may affect settlement or availability of the transaction.

g. Identifying Information. If your payment order

identifies the recipient and any financial institution by name and account or other identifying number, the Credit Union and any other financial institutions facilitating the transfer may rely strictly on the account or other identifying number, even if the number identifies a different person or financial institution.

h. Amendments and Cancellations of Payment Orders. Any account owner may amend or cancel a payment order regardless of whether that person initiated the order. We may refuse requests to amend or cancel a payment order that we believe will expose the Credit Union to liability or loss. Any request to amend or cancel a payment order that we accept will be processed within a reasonable time after it is received. You agree to hold us harmless from and indemnify us for all losses and expenses resulting from any actual or attempted amendment or cancellation of a payment order.

i. Security Procedures. We may require you to follow a security procedure to execute, amend or cancel a payment order so that we may verify the authenticity of the order, amendment or cancellation. You agree that the security procedure established by separate agreement between you and the Credit Union is commercially reasonable. If you refuse to follow a commercially reasonable security procedure that we offer, you agree to be bound by any payment order, whether authorized or not, that is issued in your name and accepted by us in good faith in accordance with the security procedure you choose.

j. Duty to Report Unauthorized or Erroneous Funds Transfers. You must exercise ordinary care to identify and report unauthorized or erroneous funds transfers on your account. You agree that you will review your account(s) and periodic statement(s). You further agree you will notify us of any unauthorized or erroneous transfers within the time frames described in the "Statements" section of this Agreement.

k. Recording Telephone Requests. You agree that we may record payment order, amendment and cancellation requests as permitted by applicable law.

l. Remittance Transfers. A "remittance transfer" is an electronic transfer of funds of more than

\$15.00 which is requested by a sender and sent to a designated recipient in a foreign country by a remittance transfer provider. If we act as a remittance transfer provider and conduct a remittance transfer(s) on your behalf, the transaction(s) will be governed by 12 C.F.R. part 1005, subpart B - Requirements for remittance transfers. Terms applicable to such transactions may vary from those disclosed herein and will be disclosed to you at the time such services are requested and rendered in accordance with applicable law.

10. ACCOUNT RATES AND FEES - We pay account earnings and assess fees against your account as set forth in the Truth-in-Savings Disclosure and Schedule of Fees and Charges. We may change the Truth-in-Savings Disclosure or Schedule of Fees and Charges at any time and will notify you as required by law.

11. TRANSACTION LIMITATIONS

a. Withdrawal Restrictions. We will pay checks or drafts, permit withdrawals, and make transfers from the available balance in your account. The availability of funds in your account may be delayed as described in our Funds Availability Policy Disclosure. We may also pay checks or drafts, permit withdrawals, and make transfers when you have an insufficient available balance in your account if you have established an overdraft protection plan or, if you do not have such a plan with us, in accordance with our overdraft payment policy. We may refuse to allow a withdrawal in some situations and will advise you accordingly if, for example: (1) there is a dispute between account owners (unless a court has ordered the Credit Union to allow the withdrawal); (2) a legal garnishment or attachment is served; (3) the account secures any obligation to us; (4) required documentation has not been presented; (5) you fail to repay a credit union loan on time; or (6) we deem it necessary for any other reason allowed by applicable law. We may require you to give written notice of 7 to 60 days before any intended withdrawals.

b. Transfer Limitations. We may limit the dollar amount or the number of transfers from your account. Please consult your Truth-in-Savings Disclosure or your Electronic Fund Transfers Agreement and Disclosure.

12. CERTIFICATE ACCOUNTS - Any term share, share certificate, time deposit or certificate of deposit account

(certificate account), whichever we offer as allowed by applicable federal or state law, is subject to the terms of this Agreement, the Truth-in-Savings Disclosure, the Account Receipt for each account, and any other documents we provide for the account, the terms of which are incorporated herein by reference.

13. OVERDRAFTS

a. Payment of Overdrafts. If, on any day, the available balance in your share or deposit account is not sufficient to pay the full amount of a check, draft, transaction, or other item, plus any applicable fee, that is posted to your account, we may return the item or pay it, as described below. The Credit Union's determination of an insufficient available account balance may be made at any time between presentation and the Credit Union's midnight deadline with only one review of the account required. We do not have to notify you if your account does not have sufficient available balance in order to pay an item. Your account may be subject to a fee for each item regardless of whether we pay or return the item. We may charge a fee each time a merchant or other payee submits or resubmits an item for payment; therefore, you may be assessed more than one fee as a result of a returned item and resubmission(s) of the returned item.

If we offer standard overdraft services, this service allows us to authorize payment for the following types of transactions regardless of whether your share or deposit account has sufficient funds: (1) share drafts/checks and other transactions made using your checking account, except as otherwise described below; (2) automatic bill payments; (3) and ACH transactions. For ATM and one-time debit card transactions, you must affirmatively consent to such coverage. Without your consent, the Credit Union may not authorize and pay an ATM or one-time debit card transaction that will result in insufficient funds in your account. If you have established a service linking your share or deposit account with other individual or joint accounts, you authorize us to transfer funds from another account of yours to cover an insufficient item, including transfers from a share or deposit account, an overdraft line-of-credit account, or other account you so designate. Services and fees for these transactions are shown in the document the Credit Union uses to capture your affirmative consent and the Schedule of Fees and Charges.

Except as otherwise agreed in writing, if we exercise our right to use our discretion to pay such items that result in an insufficiency of funds in your account, we do not agree to pay them in the future and may discontinue coverage at any time without notice. If we pay these items or impose a fee that results in insufficient funds in your account, you agree to pay the insufficient amount, including the fee assessed by us, in accordance with our standard overdraft services or any other service you may have authorized with us or, if you do not have such protections with us, in accordance with any overdraft payment policy we have, as applicable.

b. How Transactions are Posted to Your Account.

Basically, there are two types of transactions that affect your account: credits (deposits of money into your account) and debits (payments out of your account). It is important to understand how each is applied to your account so that you know how much money you have and how much is available to you at any given time. This section explains generally how and when we post transactions to your account.

Credits. Deposits are generally added to your account when we receive them. However, in some cases when you deposit a check, the full amount of the deposit may not be available to you at the time of deposit. Please refer to the Funds Availability Policy Disclosure for details regarding the timing and availability of funds from deposits.

Debits. There are several types of debit transactions. Common debit transactions are generally described below. Keep in mind that there are many ways transactions are presented for payment by merchants, and we are not necessarily in control of when transactions are received.

- **Checks.** When you write a check, it is processed through the Federal Reserve system. We receive data files of cashed checks from the Federal Reserve each day. The checks drawn on your account are compiled from these data files and paid each day. We process the payments in the order contained in the data file.

- **ACH Payments.** We receive data files every day from the Federal Reserve with Automated Clearing House (ACH) transactions. These include, for example, automatic bill payments you have authorized. ACH transactions for your account are posted throughout the day in order of receipt.

- **PIN-Based Debit Card Transactions.** These are purchase transactions using your debit card for which a merchant may require you to enter your personal identification number (PIN) at the time of sale. They are processed through a PIN debit network. These transactions are similar to ATM withdrawal transactions because the money is usually deducted from your account immediately at the time of the transaction. However, depending on the merchant, a PIN-based transaction may not be immediately presented for payment.

- **Signature-Based Debit Card Transactions.** These are purchase transactions using your debit card that are processed through a signature-based network. Rather than entering a PIN, you typically sign for the purchase; however, merchants may not require your signature for certain transactions. Merchants may seek authorization for these types of transactions. The authorization request places a hold on funds in your account when the authorization is completed. This is referred to as an "authorization hold". An authorization hold will reduce your available balance by the amount authorized but will not affect your actual balance. The transaction is subsequently processed by the merchant and submitted to us for payment. This can happen hours or sometimes days after the transaction, depending on the merchant and its payment processor. These payment requests are received in real time throughout the day and are posted to your account when they are received. The amount of an authorization hold may differ from the actual payment because the final transaction amount may not yet be known to the merchant when you present your card for payment. For example, if you use your debit card at a restaurant, a hold will be placed in an amount equal to the bill presented to you; but when the transaction posts, it will include any tip that you may have added to the bill. The amount of an authorization hold may also differ from the final transaction amount when you present your debit card for payment at gas stations, hotels and certain other retail establishments. We cannot control how much a merchant asks us to authorize, or when a merchant submits a transaction for payment. For debit card transactions involving merchant authorization holds, there may be a delay between the hold being applied and the transaction posting to your account. During the delay, intervening transactions

may have an impact on the available balance in your account. If your available balance is insufficient to cover the amount of the merchant's authorization request, we will decline the request. If your available balance is sufficient to cover the merchant's authorization request, the request will be approved, and an authorization hold in the amount of the request will be placed on your account. When the hold ends, the held funds will be released and added back to your available balance. The merchant will process the transaction and submit it to us for payment. If your account is overdrawn after any held funds are added back to your account's available balance and the transaction settles and is posted to your account (i.e., posting the transaction results in an available balance of less than \$0), we will not charge you a fee for overdrawing your account since the available balance in your account was sufficient to cover the transaction at the time it was authorized. This is a general description of certain types of transactions. These practices may change, and we reserve the right to pay items in any order we choose as permitted by law.

c. Understanding Your Account Balance. Your share draft account has two kinds of balances: the actual balance and the available balance. Your actual balance reflects the full amount of all deposits to your account as well as payment transactions that have been posted to your account. It does not reflect the checks you have written and are still outstanding or transactions that have been authorized but are still pending. Your periodic statement reflects your actual balance. Your available balance is the amount of money in your account that is available for you to use. Your available balance is your actual balance less: (1) holds placed on deposits; (2) holds on debit card or other transactions that have been authorized but are not yet posted; and (3) any other holds, such as holds related to pledges of account funds and minimum balance requirements or comply with court orders. We use your available balance to determine whether there are sufficient funds in your account to pay items, including checks and drafts, as well as ACH, debit card and other electronic transactions. Because holds and pending transactions reduce your available balance, they may cause you to overdraw your account and incur overdraft fees. Since your periodic statement reflects your actual balance, it may not include information

about holds and pending transactions. However, overdraft fees you incur as a result of holds and pending transactions will be reflected on your periodic statement because fees do impact your actual balance. The following example illustrates the differences between these two balances. Assume your actual balance is \$50 and your available balance is also \$50. You then go to the gas station, and you use your debit card to buy gas for \$20. When that happens, the gas station (i.e., the merchant) requests us to guarantee or authorize the payment. In that case, we will reduce your available balance by the amount of the authorization hold, which is \$20. Your actual balance would still be \$50 because this transaction has not yet posted to your account (i.e., the transaction has not been completed), but your available balance would be \$30 because you have a commitment to pay the merchant \$20. When the merchant submits its request for payment (which could be several days later), your actual balance will be reduced by the amount of the posted transaction (in this example, \$20). At that time, both your actual and available balance are \$30 assuming no other transactions have posted to your account. You may check your actual and available balances online at www.ukcreditunion.org, at an ATM, by visiting a credit union branch or by calling us at (859) 264-4200 or (800) 234-8528.

14. POSTDATED AND STALE DATED CHECKS OR DRAFTS -

You agree not to issue any check or draft that is payable on a future date (postdated). If you do draw or issue a check or draft that is postdated and we pay it before that date, you agree that we shall have no liability for such payment. You agree not to deposit checks, drafts, or other items before they are properly payable. We are not obligated to pay any check or draft drawn on your account that is presented more than six months past its date; however, if the check or draft is paid against your account, we will have no liability for such payment.

15. STOP PAYMENT ORDERS

a. Stop Payment Order Request. Any owner may request a stop payment order on a check or draft drawn on the owner's account. To be binding, the order must accurately describe the check or draft, including the exact account number, check or draft number, and amount of the check or draft. This exact information is necessary for the Credit Union to identify the check or draft. If we receive incorrect or incomplete information, we will not be responsible for failing to stop payment on the check or draft. In addition,

we must receive sufficient advance notice of the stop payment order to allow us a reasonable opportunity to act on it. If we recredit your account after paying a check or draft over a valid and timely stop payment order, you agree to sign a statement describing the dispute with the payee, to assign to us all of your rights against the payee or other holders of the check or draft, and to assist us in any legal action. Fees for stop payment orders are set forth in the Truth-in-Savings Disclosure or Schedule of Fees and Charges.

b. Duration of Order. You may make an oral stop payment order which will lapse within 14 calendar days unless you confirm it in writing, or in a record if allowed by applicable law, within that time. A written stop payment order is effective for six months and may be renewed for additional six-month periods by submitting a renewal request in writing, or in a record if allowed by applicable law, before the stop payment order then in effect expires. We do not have to notify you when a stop payment order expires.

c. Liability. Although payment of a check or draft may be stopped, you may remain liable to any holder of the check or draft, including us. You have the burden of establishing the fact and amount of loss resulting from the payment of a check or draft contrary to a binding stop payment order. You agree to indemnify and hold the Credit Union harmless from all costs, including attorney's fees and all damages or claims related to our refusal to pay a check or draft, as well as claims of any joint account owner or of any payee or endorsee for failing to stop payment of a check or draft as a result of incorrect information provided by you.

d. Items Subject to Other Rules. For cashier's checks, teller's checks, or certified checks that have been lost, destroyed, or stolen, refer to provisions elsewhere in this Agreement which describe the claims process for recovering the amount of such a check. For preauthorized debit transactions, which are governed by Regulation E, refer to the Electronic Fund Transfers Agreement and Disclosure for rules regarding stop payments on such transactions.

16. LOST, DESTROYED, OR STOLEN CASHIER'S CHECKS, TELLER'S CHECKS, OR CERTIFIED CHECKS - Generally, you cannot place a stop payment on a cashier's check, teller's check, or certified check that has been lost, destroyed, or stolen because the law treats these types of checks differently than ordinary checks. However, you may be able to assert a claim for the amount of the check. Article 3 of the UCC as adopted by the state in which we are located controls your and

our rights and obligations with respect to these types of checks. Please contact us regarding the specific procedures for submitting a claim for a lost, destroyed, or stolen cashier's check, teller's check, or certified check.

17. CREDIT UNION LIABILITY - If we do not properly complete a transaction according to this Agreement, we will be liable for your losses or damages not to exceed the amount of the transaction, except as otherwise provided by law. We will not be liable if, for example: (1) your account contains an insufficient available balance for the transaction; (2) circumstances beyond our control prevent the transaction; (3) your loss is caused by your or another financial institution's negligence; or (4) your account funds are subject to legal process or other claim. We will not be liable for consequential damages, except liability for wrongful dishonor. We are not responsible for a check or draft that is paid by us if we acted in a commercially reasonable manner and exercised ordinary care. We exercise ordinary care if our actions or nonactions are consistent with applicable state law, Federal Reserve regulations and operating letters, clearing house rules, and general financial institution practices followed in the area we serve. You grant us the right, in making payments of deposited funds, to rely exclusively on the form of the account and the terms of this Agreement. Any conflict regarding what you and our employees say or write will be resolved by reference to this Agreement.

18. CHECKS OR DRAFTS PRESENTED FOR PAYMENT IN PERSON - We may refuse to accept any check or draft drawn on your account that is presented for payment in person. Such refusal shall not constitute a wrongful dishonor of the check or draft, and we shall have no liability for refusing payment. If we agree to cash a check or draft presented for payment in person, we may require the presenter to pay a fee. Any applicable fees associated with your account are stated in the Schedule of Fees and Charges.

19. REMOTELY CREATED CHECKS OR DRAFTS - For purposes of this paragraph, "account" means a transaction account, credit account, or any other account on which checks or drafts may be drawn. A remotely created check or draft is a check or draft created by someone other than the person on whose account the check or draft is drawn. A remotely created check or draft is generally created by a third-party payee as authorized by the owner of the account on which the check or draft is drawn. Authorization is usually made over the telephone or through online communication. The owner of the account does not sign a remotely created check or draft. In place of the owner's

signature, the remotely created check or draft usually bears a statement that the owner authorized the check or draft or bears the owner's printed or typed name. If you authorize a third party to draw a remotely created check or draft against your account, you may not later revoke or change your authorization. It is your responsibility to resolve any authorization issues directly with the third party. We are not the third party. We are not required to credit your account and may charge against your account any remotely created check or draft for which the third party has proof of your authorization.

20. PLEDGE, RIGHT OF OFFSET AND STATUTORY LIEN -

Unless prohibited by law, you pledge and grant as security for all obligations you may have now or in the future, except obligations secured by your principal residence, all shares and dividends and all deposits and interest, if any, in all accounts you have with us now and in the future. If you pledge a specific dollar amount in your account(s) for a loan, we will freeze the funds in your account(s) to the extent of the outstanding balance of the loan or, if greater, the amount of the pledge if the loan is a revolving loan. Otherwise, funds in your pledged account(s) may be withdrawn unless you are in default. You agree that we have the right to offset funds in any of your accounts against the obligation owed to us. Federal or state law (depending upon whether we have a federal or state charter) gives us a lien on all shares and dividends and all deposits and interest, if any, in accounts you have with us now and in the future. Except as limited by federal or state law, the statutory lien gives us the right to apply the balance of all your accounts to any obligation on which you are in default. After you are in default, we may exercise our statutory lien rights without further notice to you. **Your pledge and our statutory lien rights will allow us to apply the funds in your account(s) to what you owe when you are in default, except as limited by federal or state law.** If we do not apply or offset the funds in your account(s) to satisfy your obligation, we may place an administrative freeze on your account(s) in order to protect our statutory lien rights and may apply or offset the funds in your account(s) to the amount you owe us at a later time. The statutory lien and your pledge do not apply to any Individual Retirement Account or any other account that would lose special tax treatment under federal or state law if given as security. By not enforcing our right to apply or offset funds in your account(s) to your obligations that are in default, we do not waive our right to enforce these rights at a later time.

21. LEGAL PROCESS - If any legal action is brought against your account, we may pay out funds according to the terms of the action or refuse any payout until the dispute is resolved, as permitted by law. Any expenses or attorney fees we incur responding to legal process may be charged against your account without notice, unless prohibited by law. Any legal process against your account is subject to our lien and security interest.

22. ACCOUNT INFORMATION - Upon request, we will give you the name and address of each agency from which we obtain a credit report regarding your account. We agree not to disclose account information to third parties except when: (1) it is necessary to complete a transaction; (2) the third party seeks to verify the existence or condition of your account in accordance with applicable law; (3) such disclosure complies with the law or a government agency or court order; or (4) you give us written permission.

23. NOTICES

a. Name or Address Changes. You are responsible for notifying us of any name or address change. The Credit Union is only required to attempt to communicate with you at the most recent address you have provided to us. We may require all name and address changes to be provided in writing. If we attempt to locate you, we may impose a service fee as set forth in the Truth-in-Savings Disclosure or Schedule of Fees and Charges.

b. Notice of Amendments. Except as prohibited by applicable law, we may amend this Agreement by adding, removing, or changing terms at any time. We will notify you, in a manner we deem appropriate under the circumstances, of any changes in terms, rates or fees as required by law. We reserve the right to waive any terms of this Agreement. Any such waiver shall not affect our right to future enforcement.

c. Effect of Notice. Any written notice you give us is effective when we receive it. Any written notice we give to you is effective when it is provided electronically or is deposited in the U.S. mail, postage prepaid and addressed to you at your statement mailing address, and will be effective whether or not received by you. Notice to any account owner is considered notice to all account owners.

d. Electronic Notices. If you have agreed to receive notices electronically, we may send you notices electronically and discontinue mailing paper notices to you until you notify us that you wish to reinstate receiving paper notices.

24. TAXPAYER IDENTIFICATION NUMBER AND BACKUP WITHHOLDING - You agree that we may withhold taxes from

any dividends or interest earned on your account as required by federal, state or local law or regulations. Your failure to furnish a correct Taxpayer Identification Number (TIN) or meet other requirements may result in backup withholding. If your account is subject to backup withholding, we must withhold and pay to the Internal Revenue Service a percentage of dividends, interest, and certain other payments. If you fail to provide your TIN within a reasonable time, we may suspend opening your account or close your account and return the balance to you, less any applicable service fees.

25. STATEMENTS

a. Contents. If we provide a periodic statement for your account, you will receive a periodic statement that shows the transactions and activity on your account during the statement period as required by applicable law. If a periodic statement is provided, you agree that only one statement is necessary for joint accounts. For share draft or checking accounts, you understand and agree that your original check or draft, when paid, becomes property of the Credit Union and may not be returned to you, but copies of the check or draft may be retained by us or by payable-through financial institutions and may be made available upon your request. You understand and agree that statements are made available to you on the date they are mailed to you or, if you have requested, on the date they are made available to you electronically. You also understand and agree that checks, drafts, or copies thereof are made available to you on the date the statement is mailed to you or is provided to you electronically, even if the checks or drafts do not accompany the statement.

b. Examination. You are responsible for promptly examining each statement upon receiving it and reporting any irregularities to us. If you fail to report any irregularities such as forged, altered, unauthorized, unsigned, or otherwise fraudulent items drawn on your account, erroneous payments or transactions, or other discrepancies that are reflected on your statement within 33 days of the date we sent or otherwise provided the statement to you, we will not be responsible for your loss. We also will not be liable for any items that are forged or altered in a manner not detectable by a reasonable person, including the unauthorized use of facsimile signature equipment. Unauthorized electronic fund transfers governed by Regulation E are subject to different reporting periods. Please refer to the Electronic Fund Transfers Agreement and Disclosure for reporting requirements pertaining to electronic fund transfers.

c. Notice to Credit Union. You agree that the Credit Union's retention of checks or drafts does not alter or waive your responsibility to examine your statements or the time limit for notifying us of any errors. The statement will be considered correct for all purposes, and we will not be liable for any payment made or charge to your account unless you notify us in writing within the above time limit for notifying us of any errors. If you fail to receive a periodic statement, you agree to notify us within 14 days of the time you regularly receive a statement.

d. Address. If we mail you a statement, we will send it to the last known address shown in our records. If you have requested to receive your statement electronically, we will send the statement or notice of statement availability to the last email address shown in our records.

e. E-Statement Disclosure. By electing the option of e-Statements only, you acknowledge that University of Kentucky Federal Credit Union account information must be obtained online and that the Credit Union will discontinue mailing you paper statements. By this election, you accept the online e-Statements as your official statement for this account and will only receive a mailed paper statements upon request.

26. INACTIVE ACCOUNTS - As allowed by applicable law, we may classify your account as inactive or dormant and assess a fee if you have not made any transactions in your account over a specified period of time and (a) your account balance is less than \$500.00 or (b) you change your mailing address and you do not provide us with written notice of the change of address regardless of your account balance. The period of inactivity, the fee for servicing an inactive or dormant account, and the minimum balance required to avoid the service fee, if any, are set forth in our Schedule of Fees and Charges. You authorize us to transfer funds from another account of yours to cover any service fees, if applicable. To the extent allowed by law, we reserve the right to transfer the account funds to an account payable or reserve account and to suspend any further account statements. If a deposit or withdrawal has not been made on the account and we have had no other sufficient contact with you within the period specified by state law, the account will then be presumed to be abandoned. Funds in abandoned accounts will be reported and remitted in accordance with state law. Once funds have been turned

27. SPECIAL ACCOUNT INSTRUCTIONS - You may request that we facilitate certain trust, will, or court-ordered account arrangements. However, because we do not give legal advice, we cannot counsel you as to which account arrangement most appropriately meets the specific requirements of your trust, will, or court order. If you ask us to follow any instructions that we believe might expose us to claims, lawsuits, expenses, liabilities, or damages, whether directly or indirectly, we may refuse to follow your instructions or may require you to indemnify us or post a bond or provide us with other protection. We may require that account changes requested by you, or any account owner, such as adding or closing an account or service, be confirmed by a signed Account Change Card, Member Services Request, or other document which evidences a change to an account and accepted by us.

28. TERMINATION OF ACCOUNT - We may terminate your account at any time without notice to you or may require you to close your account and apply for a new account if, for example: (1) there is a change in owners or authorized signers; (2) there has been a forgery or fraud reported or committed involving your account; (3) there is a dispute as to the ownership of the account or of the funds in the account; (4) any checks or drafts are lost or stolen; (5) there are excessive returned unpaid items not covered by an overdraft protection plan; (6) there has been any misrepresentation or any other abuse of any of your accounts; (7) we reasonably deem it necessary to prevent a loss to us; or (8) as otherwise permitted by law. You may terminate an individual account by giving written notice. We reserve the right to request the consent of all owners to terminate a joint account. We are not responsible for payment of any check, draft, withdrawal, transaction, or other item after your account is terminated; however, if we pay an item after termination, you agree to reimburse us.

29. TERMINATION OF MEMBERSHIP; LIMITATION OF SERVICES - You may terminate your membership by giving us written notice or by withdrawing your minimum required membership share, if any, and closing all of your accounts. You may be expelled from membership for any reason allowed by applicable law. We may restrict account access and services without notice to you when your account is being misused; you have demonstrated conduct which is abusive in nature; as outlined in any policy we have adopted regarding restricting services; or as otherwise permitted by law.

30. DEATH OR INCOMPETENCE - We may honor all transfer orders, withdrawals, deposits, and other transactions on an

account until we know of a member's death or adjudication of incompetence. Even with such knowledge, we may continue to pay checks or drafts drawn on the deceased member's account for a period of ten days after the member's death unless we receive instructions from any person claiming an interest in the account to stop payment on the checks or drafts. To the extent permitted by law, we may require anyone claiming funds from a deceased owner's account to indemnify us for any losses we sustain if we honor that claim. This Agreement will be binding upon any heirs or legal representatives of any account owner.

31. UNLAWFUL INTERNET GAMBLING AND OTHER ILLEGAL ACTIVITIES - You agree that you are not engaged in unlawful internet gambling or any other illegal activity. You agree that you will not use any of your accounts, access devices or services for unlawful internet gambling or other illegal activities. We may terminate your account relationship if you engage in unlawful internet gambling or other illegal activities.

32. SEVERABILITY - If a court holds any portion of this Agreement to be invalid or unenforceable, the remainder of this Agreement shall not be invalid or unenforceable and will continue in full force and effect. All headings are intended for reference only and are not to be construed as part of the Agreement.

33. ENFORCEMENT - You are liable to us for any losses, costs, or expenses we incur resulting from your failure to follow this Agreement. You authorize us to deduct any such losses, costs, or expenses from your account without prior notice to you. If we bring a legal action to collect any amount due under or to enforce this Agreement, we shall be entitled, subject to applicable law, to payment of reasonable attorney's fees and costs, including fees on any appeal, bankruptcy proceedings, and any post judgment collection actions.

34. GOVERNING LAW - This Agreement is governed by the following, as amended from time to time: the Credit Union's bylaws; local clearing house and other payment system rules; federal laws and regulations, including applicable principles of contract law; and the laws and regulations of the state of Kentucky. As permitted by applicable law, you agree that any legal action regarding this Agreement shall be brought in the county in which the Credit Union is located.

35. NEGATIVE INFORMATION NOTICE - We may report information about your loan, share, or deposit accounts to credit bureaus. Late payments, missed payments, or other defaults on your accounts may be reflected in your credit report.

36. MONITORING AND RECORDING COMMUNICATIONS -

We may monitor and record communications between you and us, including telephone conversations, electronic messages, electronic records, or other data transmissions that affect your accounts or other products and services. Except as otherwise prohibited by applicable law, you agree we may monitor and record such communications without your approval or further notice to you.

37. FINANCIAL EXPLOITATION - As permitted by law, we may act or decline to act to prevent, stop, or mitigate financial exploitation of an adult. For example, we may: (1) delay, decline, or place a hold on a transaction or disbursement involving the adult; (2) approve or deny other requests or modifications to the account, such as a transfer of funds, change in ownership, or change in beneficiaries; or (3) notify a third party of the financial exploitation. We will not be liable for the actions we take on the account if we act in good faith and exercise reasonable care. For purposes of this section, "adult" means vulnerable adult, elder adult, senior adult, eligible adult, or other person as defined by applicable law.

Mortgage Transfer **NOTICE**

As a result of the merger of the UK Credit Union and Cove Federal Credit Union (Cove), ownership of existing Cove loans is being transferred to UK Credit Union. The effective date of the transfer is April 1, 2026. If you have any questions regarding this notice and/or the servicing of your loan, including the proper submission of payments, please contact us.

The address and contact information for UK Credit Union is:
1730 Alysheba Way, Lexington, KY 40509 | 859-264-4200
www.ukcreditunion.org | contact@ukcreditunion.org

Please keep a copy of this notice with your other loan documents because the sale of your loan to UK Credit Union has not been publicly recorded at the time this notice was provided.

For mortgage loans, please note that the lender does not accept partial payments and may be returned unless they are part of a payment plan. These plans include bi-weekly accommodations, semi-monthly accommodations, repayment plans, trial payments for modifications, forbearance plans, and subsidies. If the loan is sold, the new lender may have a different policy.

UK Credit Union looks forward to having the opportunity to provide you with new financial services to meet your financial goals.

ROOTED IN KENTUCKY COMMUNITIES



Our employees volunteered over **1,400** hours supporting local organizations.

We invested over **\$870,000** in donations, sponsorships and community initiatives.

We impacted over **6,800** adults and students through financial literacy programs.

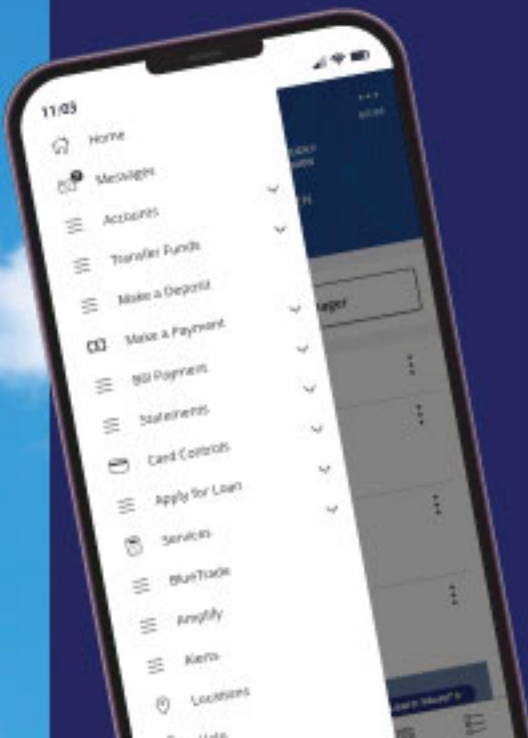


Trusted Since 1937

UK Credit Union employees have proudly served communities across Kentucky and beyond. Today we have more than

112,000
members across
the United States

The numbers speak
for themselves...



4.4



Google Review Score

4.7



Mobile Banking App
Apple App Store





Jeans for Generosity

Wear Jeans. Give Back. Make an Impact. UK Credit Union employees can opt into our *Jeans for Generosity* program, enjoying the ability to wear jeans at work every day while donating \$3 per paycheck to the *Jeans for Generosity* Foundation.

Thanks to this small act with a big purpose, we donated \$10,000 to five local charities in the first quarter of 2026! It's just one way we're living our commitment to always being *Community First*—going beyond banking to support our communities through generosity, service, and meaningful partnerships.

Habitat for Humanity

Another way that UK Credit Union has sought to do right has been in our proud sponsorship of two separate home builds for Lexington Habitat for Humanity over the last year, helping local residents Marsha and Ronnesia into beautiful new homes.

Credit Union employees from all departments rolled up their sleeves to make these homes a reality for these two women, attending numerous days of building through winter 2025 and 2026. From hammering nails to installing cabinets, the team worked together to not just build houses, but create homes!



Financial Literacy

Financial confidence starts with knowledge, and that's why we've continually shown our all-in commitment to bringing financial literacy directly into our communities, through in-person seminars, financial workshops, and one-on-one guidance.

From students to adults, we impacted almost 7,000 people with our financial literacy programs in 2025, helping them build smarter money habits, plan for the future, and take control of their financial well-being. We always seek to keep learnings and by doing so, we can keep our communities financially informed, and empowered.



Junior Achievement

UK Credit Union has also acted as the Presenting Sponsor and host of Junior Achievement Miss Business event over the last number of years.

This annual educational workshop provides a unique opportunity for high school girls to develop the necessary skills to build a successful business and professional career, with dozens of young women from all over central Kentucky taking part! Not only this, but numerous of women across the Credit Union took time out of their workdays to take part in mock interviews with the JA Miss Business attendees, offering each participant the benefit of their years of professional experience.



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